Connecting to LBCC Secure Wi-Fi using iPhone

FOR LONG BEACH CITY COLLEGE **FACULTY & STAFF**
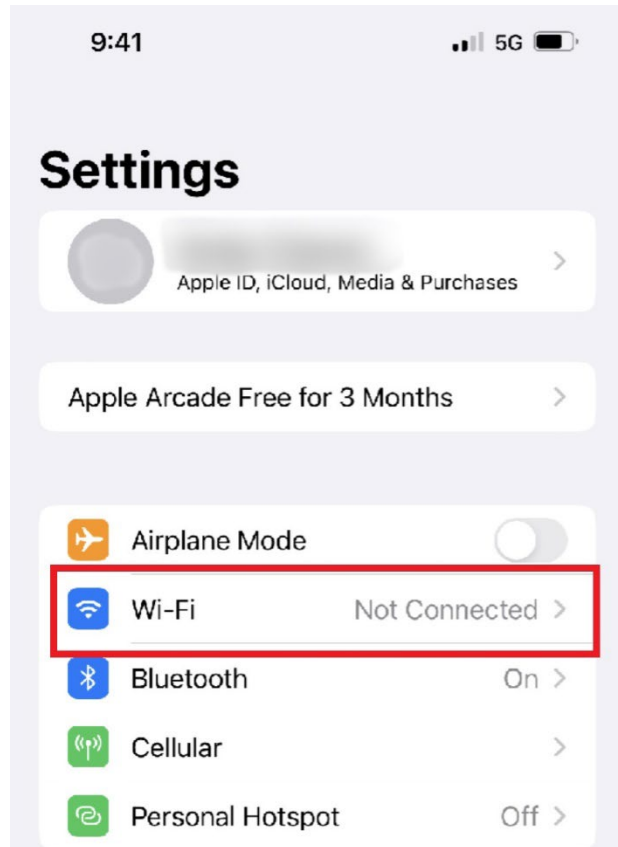
Connecting to LBCC Secure Wi-Fi (iPhone)

When you have Wi-Fi turned on, your device automatically connects to nearby Wi-Fi networks you've connected to before.

You can also set your device to automatically turn on Wi-Fi near saved networks.
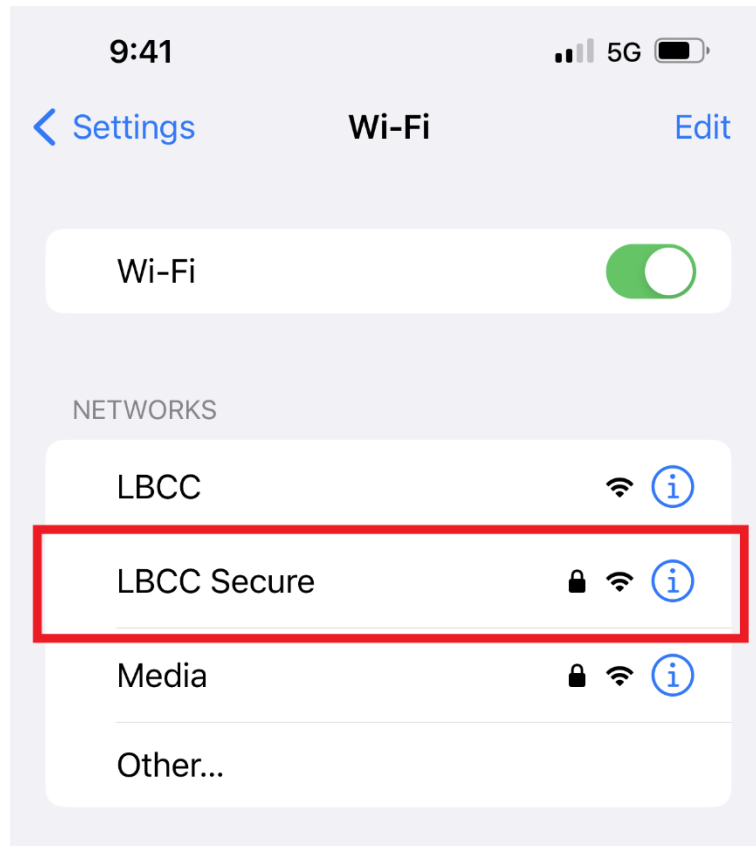
Before we begin, please do the following:

1. Open your device's **Settings** app.

2. Tap Wi-Fi (make sure Wi-Fi is turned on).

Wi-Fi Settings app

Once you have opened your device's **Settings app**, please tap on **Wi-Fi**.
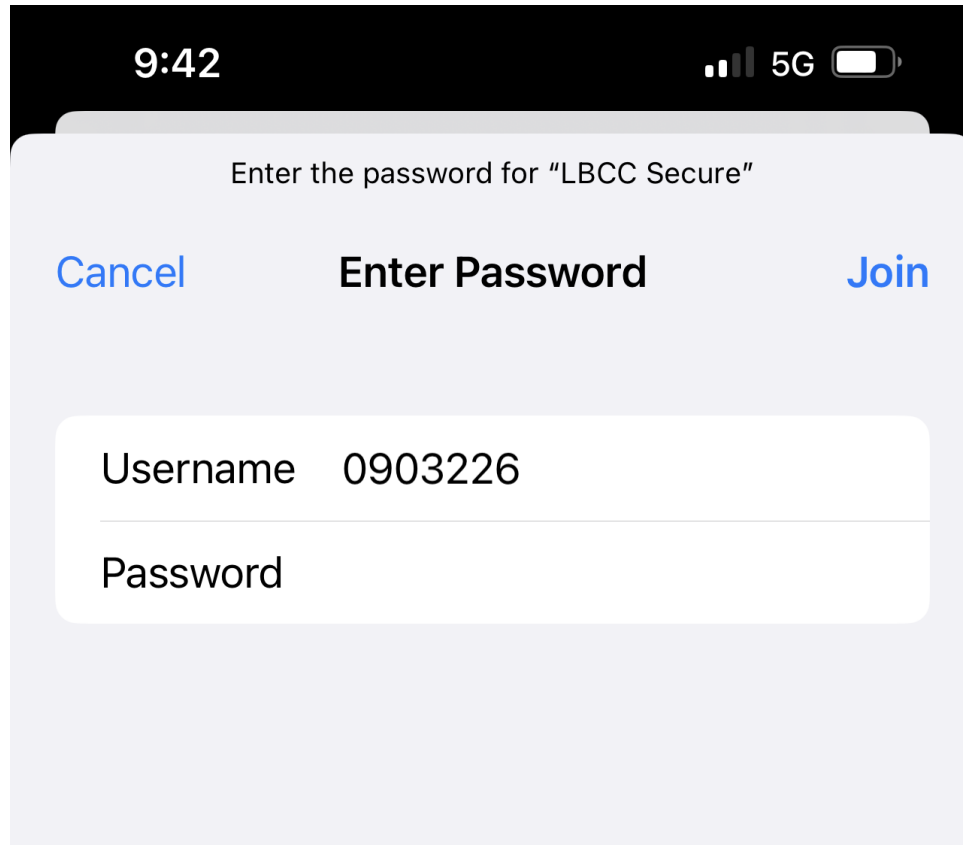
Wi-Fi – LBCC Secure

Once you have tapped on **Wi-Fi**, you will be given a list of available networks.

LBCC has two primary networks available: **LBCC** and **LBCC Secure**.

LBCC is an open Wi-Fi network that is available to students, staff, and the guests to the college. Simply tap on **LBCC** to join the network.

LBCC Secure is limited to LBCC employees and requires credentials to connect. In this guide, we will demonstrate how to connect to LBCC Secure.

Wi-Fi – Enter Username and Password

Once you have tapped on LBCC Secure, you will be prompted to enter your credentials.

In **Username**, enter your LBCC employee ID.

For **Password**, enter your 16-character Viking Portal password.

(*Please note,* you may need to update your password if your password does not meet the 16-character requirement. Please see our Viking Portal help guide for more information).
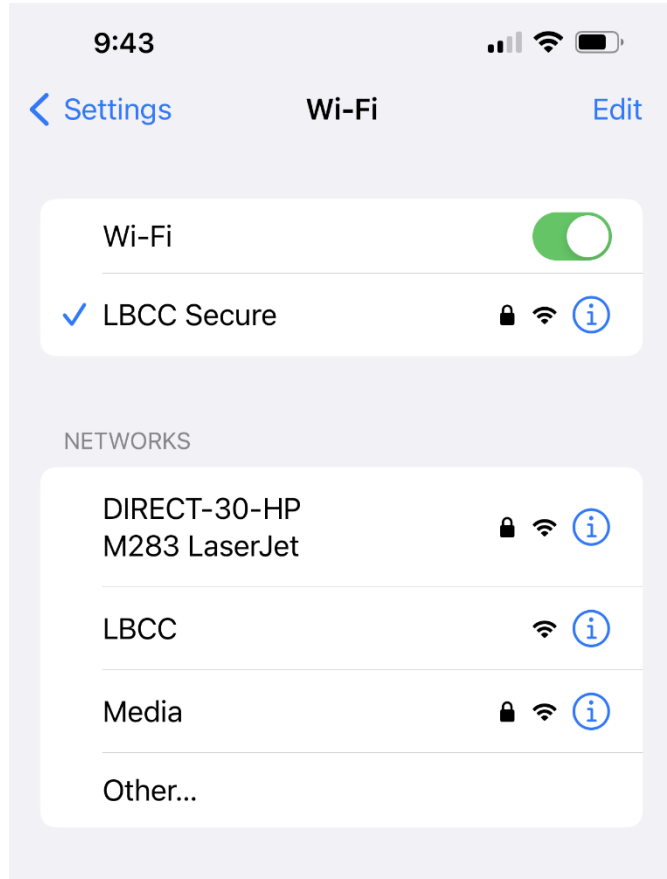
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Wi-Fi Certificate – Select Trust

After entering your Employee ID and Password, you will be prompted to trust the Wi-Fi certificate. Tap **Trust**.

Note: You may get a note that the certificate is not trusted. This is due to Apple not recognizing our private connection server; however, **it is safe to connect**. LBCC takes cyber security and your online protection seriously.

Wi-Fi Setup Complete

After trusting the connection, give the device a few moments to connect.

Once finished, you will see a check mark next LBCC Secure to confirm you are now connected.

If you experience an issue with connecting, repeat the steps from the beginning to re-connect.

Please also contact the ITS Help Desk for assistance.
(562) 938-4357
helpdesk@lbcc.edu

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QUESTIONS ?

If you run into any issues, or have further questions, feel free to reach out to us!