



Pharmacy tools on Anthem's mobile app

How do you get it?

To access our pharmacy tools, you need to be registered on athem.com/ca. Then:

- Download the Anthem Anywhere app from Google Play (Android) or the Apple Store (iOS).
- Select the **Menu** button > **My Coverage** > **Prescriptions**.
- You'll be prompted to download the Express Scripts app.

Once you have both apps on your device, you'll be able to get your pharmacy information directly from the **Prescriptions** button on the Anthem Anywhere app.

LiveHealth Online for Anthem Members

- Available 24/7/365
- Virtual Care, Anywhere
- LiveHealth® Online (LHO) lets you have a video visit with a board-certified doctor using your smartphone, tablet or computer with a webcam. If you are considering the emergency room or urgent care for non-emergency issues when your primary care physician is not available. LiveHealth® can help you when you're at home, at work, or on-the-go through secure video or phone
- \$49 copay for non-Anthem members
- Anthem HMO and PPO Members Simply go to livehealthonline.com or use the LiveHealth Online Mobile App. Pick the state you are in and answer a few questions
- Have questions about LHO, call (888) 548-3432 or send email to customersupport@livehealthonline.com

Home Delivery Pharmacy

The home delivery pharmacy bring your maintenance medicines right to your door. You can skip going to the drug-store and waiting in line to get the medicine you need. You get free standard shipping and refill reminders. And you can even set up automatic refills.

Maintenance medicines are drugs that treat long-term, chronic health conditions such as:

- Indigestion
- High blood pressure
- High cholesterol
- Diabetes

Missing even one dose of these types of drugs can mean serious health problems and may lead to higher health care costs. That's why delivery is a great way to make sure you have your refills when you need them.

How does home delivery work?

1. If you'd like to start enjoying the convenience of home delivery, go to athem.com/ca to sign up. On the home page, select **Manage Your Prescriptions**, then log in. At your personal pharmacy page, select **Switch to Home Delivery**. This will take you to the site of the company that helps manage our prescription benefits. It's as easy as that!
2. You can also call the home delivery pharmacy at 1-866-297-1013 and we'll get you started.
3. When you switch to the home delivery pharmacy, you'll pay your normal copay or coinsurance amount and get up to a 90-day supply.