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Citrix Workspace App on a Mac

Citrix Workspace app is the easy-to-install client software that provides seamless, secure access to everything you need to get work done. With this free download, you easily and securely get instant access to all applications, desktops and data from any device, including smartphones, tablets, PCs and Macs.

In this tutorial you will learn how to:

1. Download Citrix Workspace App.

2. Access Citrix Workspace App using your Long Beach City College credentials.

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Before You Begin – Check Your Processor

Before you begin installing the Workspace App, you will need to know what processor your device runs on. This will determine which version of the Workspace App you will need to download and install.

Apple devices can run on Intel processors or the Apple M1 or M2 chips. Instructions on how to determine which processor your device runs on <u>can be found here</u>.

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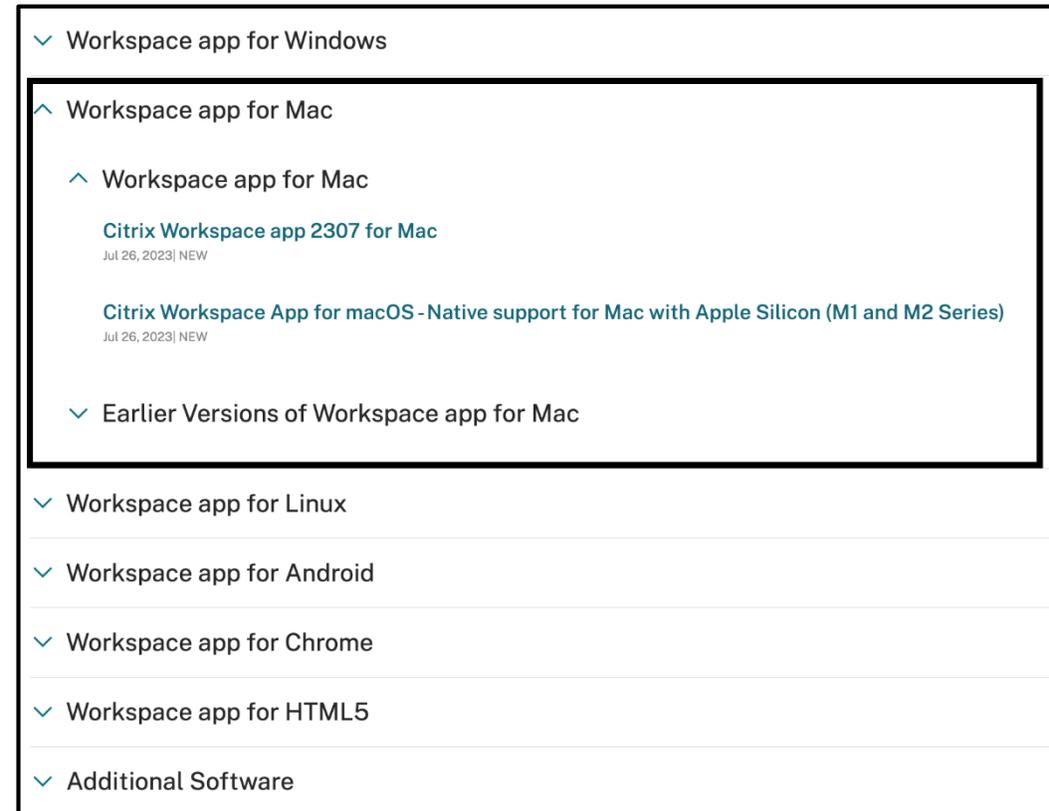
Select Your Version of Citrix.

You will need to select the version of the Workspace App that is compatible with your Mac.

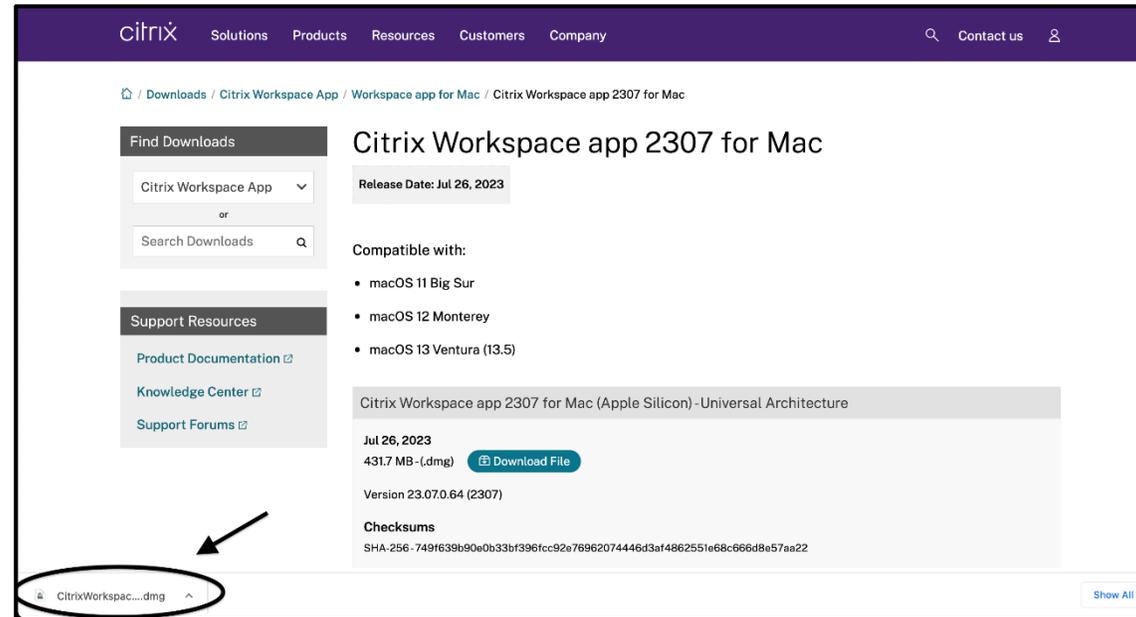[Click here to access the download link.](#)

Note:

If your Mac runs on an Intel processor, click on **Workspace app 2307 for Mac**. If your device runs on the M1 or M2 chip, click the **Apple Silicon M1 and M2 Series** option.

The image on this slide shows the most current versions for Mac. The names of these versions are subject to change as they are updated.
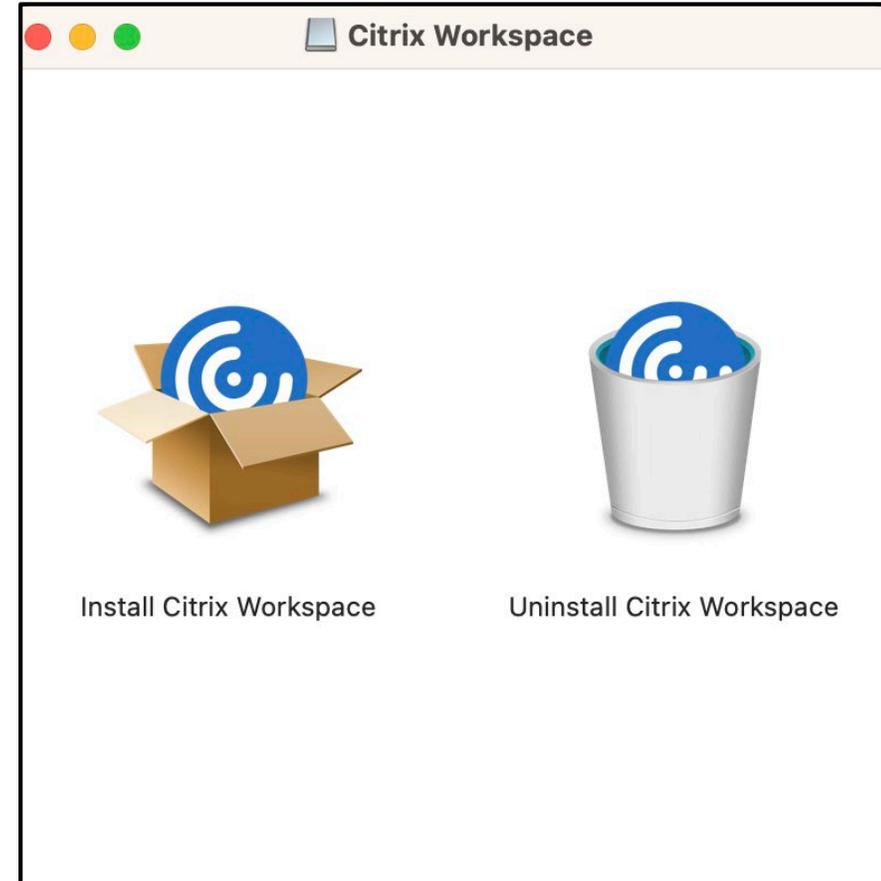
⌄ Workspace app for Windows

∧ Workspace app for Mac

∧ Workspace app for Mac

Citrix Workspace app 2307 for Mac
Jul 26, 2023| NEW

Citrix Workspace App for macOS - Native support for Mac with Apple Silicon (M1 and M2 Series)
Jul 26, 2023| NEW

⌄ Earlier Versions of Workspace app for Mac

⌄ Workspace app for Linux

⌄ Workspace app for Android

⌄ Workspace app for Chrome

⌄ Workspace app for HTML5

⌄ Additional Software

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Download the File

Once you have found the correct version for your device, click **Download file**. Click on the download file to open it. For this example, we will be using Chrome. However, download files for other browsers such as Safari, Edge, and Firefox often appear in the top-left corner.
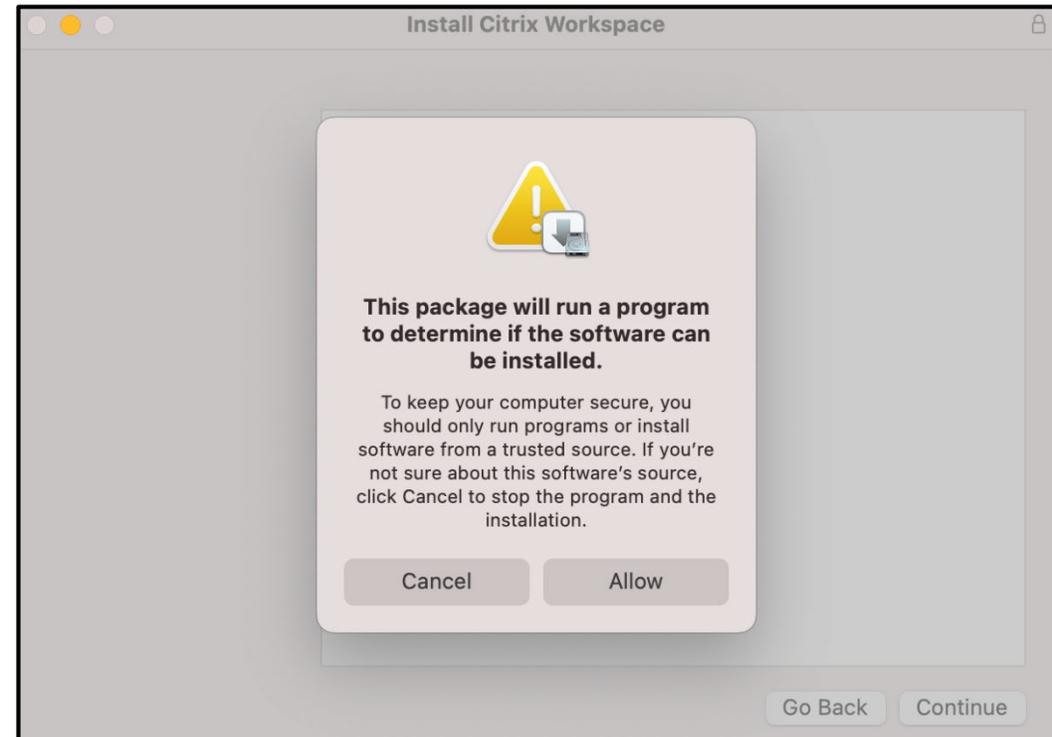
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Install the Application

After opening the download file, the following option to install the Workspace App will appear on your screen. Double-click on **Install Citrix Workspace**.
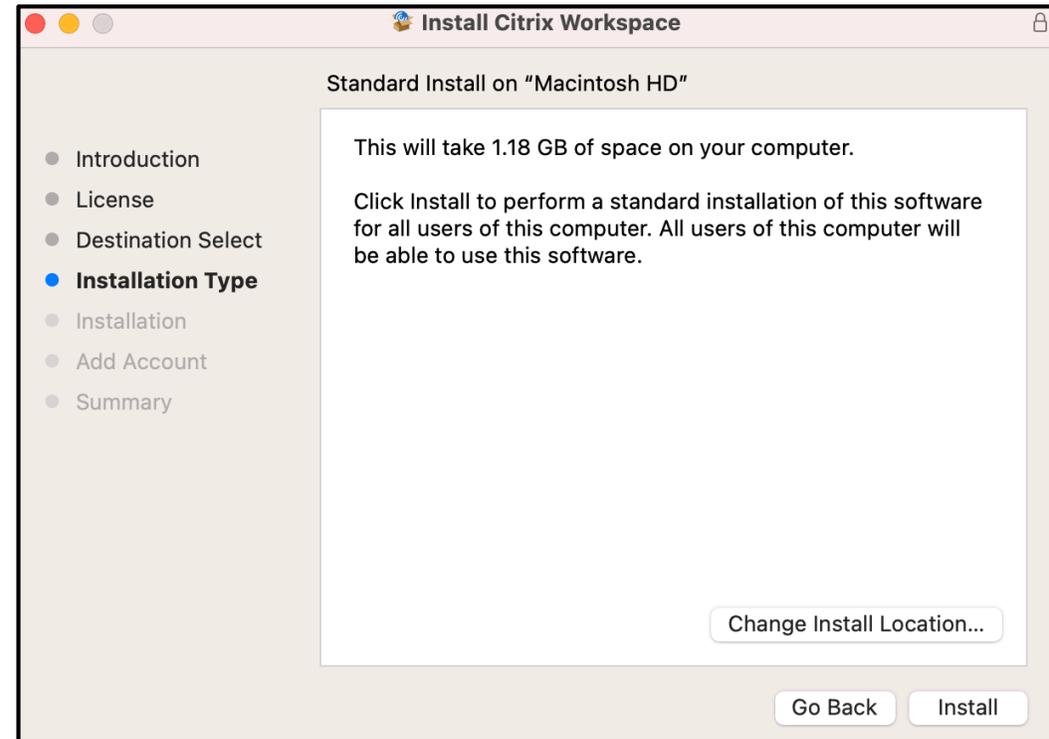
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Security Check

Your device will run an extra security check before installing the Workspace App, click **Allow** to move onto the next step.
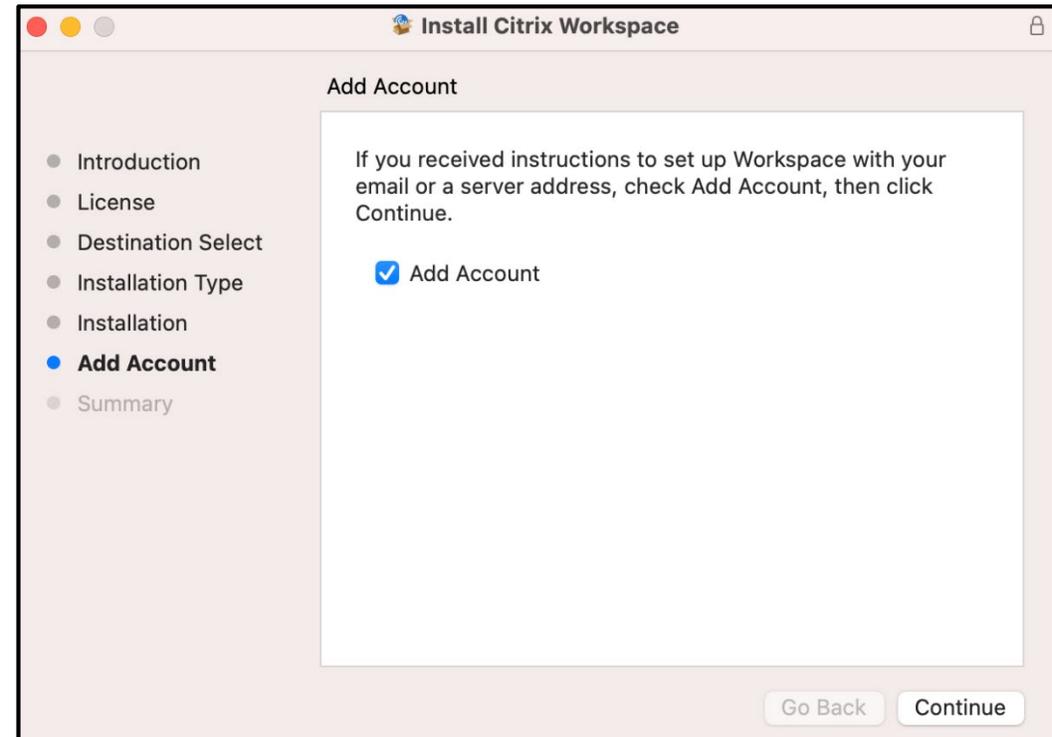
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Accept the Terms of Use and Install

You will be asked agree to the terms of use. Once you have clicked **Agree** and **Continue** on each of the pop-ups, you will be asked to click **Install**. You may need to enter your device's password and username to authorize this action.
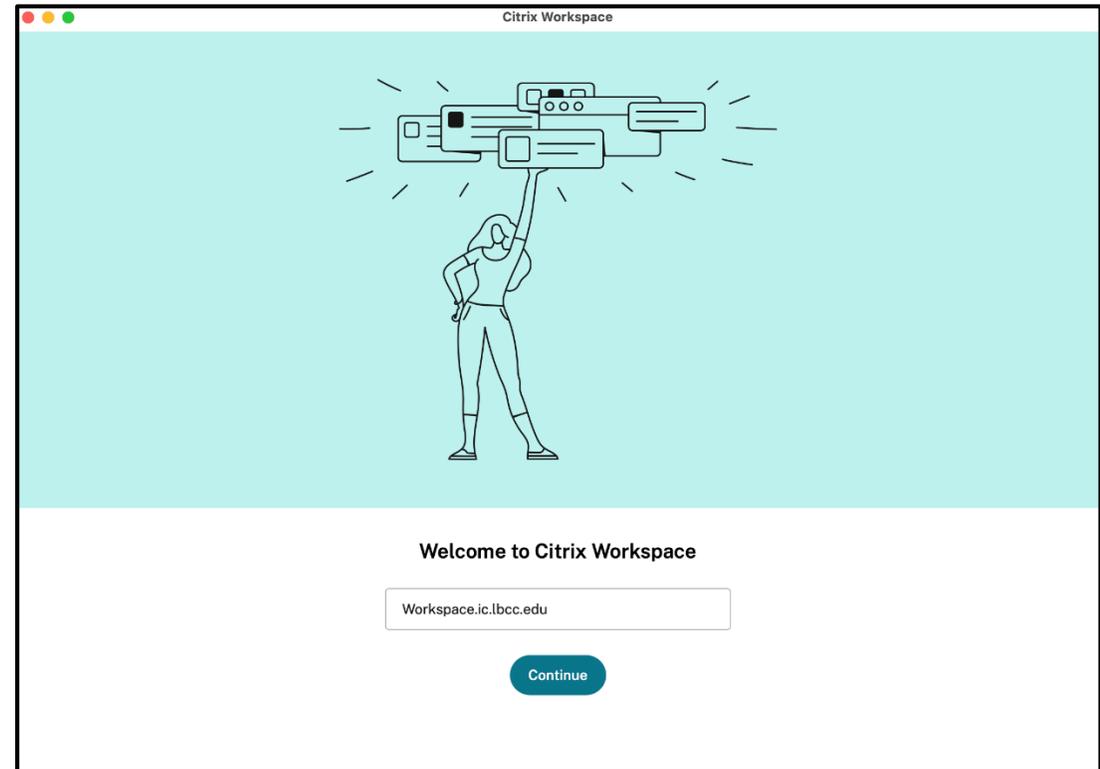
Install Citrix Workspace

Standard Install on "Macintosh HD"

- Introduction
- License
- Destination Select
- **Installation Type**
- Installation
- Add Account
- Summary

This will take 1.18 GB of space on your computer.

Click Install to perform a standard installation of this software for all users of this computer. All users of this computer will be able to use this software.

Change Install Location...

Go Back   Install

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Add Your LBCC Account

You will be asked whether you want to add an account. Check the box labeled **Add Account** and click **Continue**.

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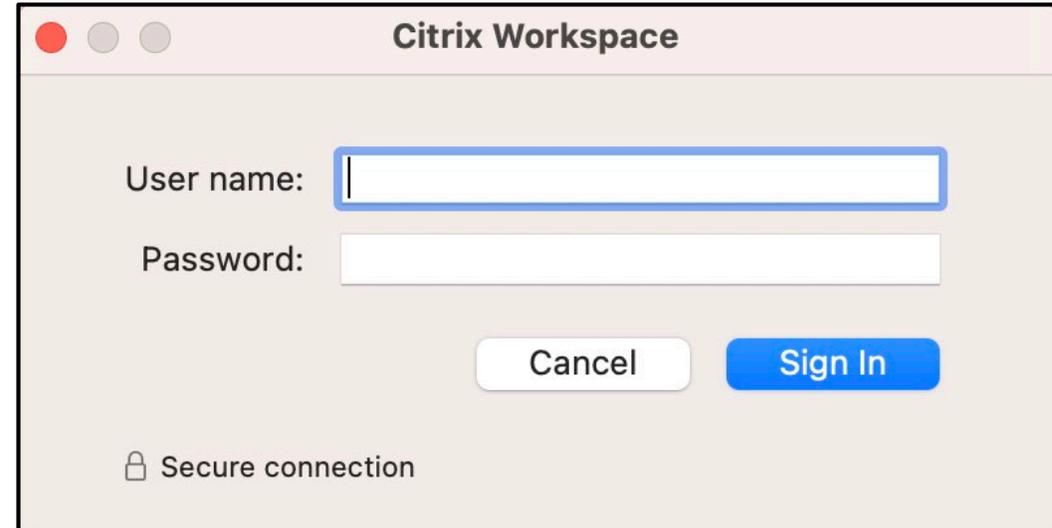Services

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Enter the Web Address

You will be asked to add an account. Use your **EmployeeID#@lbcc.edu**

Click **Continue**.

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Enter Your Login Credentials

Next, you'll be asked for a username and password. For the **username**, enter your **Employee ID number**. For the **password**, use your current **Viking Portal password**. Click **Sign In** when finished.
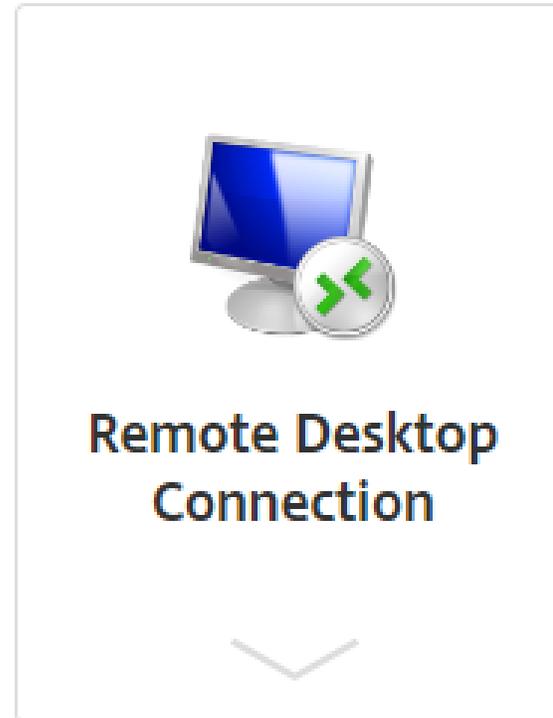
Citrix Workspace

User name: |

Password:

Cancel   Sign In

🔒 Secure connection

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Connecting to your computer.

Choose remote desktop connection, then open.

Enter the name of the computer you are attempting to connect to, then, enter the password to your profile.

Remote Desktop Connection

Contact Page

If you would like help with the process, or have any other LBCC Technology questions, feel free to contact the ITS Faculty & Staff Help Desk!

- **Phone:** (562) 938-4357
- **Email:** helpdesk@lbcc.edu