



LBCC

Starfish

Early Alert

For Students



What is Starfish Early Alert?

Starfish is a virtual environment that allows you to stay connected with your instructors, get feedback on how you are doing in class, and access services to help you succeed at Long Beach City College.

How does it work?

Using Starfish, your instructors will be able to communicate with you to celebrate a job well done or offer support and resources when there are opportunities to improve your grade in a class. Starfish communications come via email or text messages.

What do the different Starfish notifications mean?



Kudos

When your instructor sends a Kudo, they are recognizing great effort in class.



Flags

When your instructor raises a Flag, they see opportunities for you to improve your grade.



Referrals

When your instructor sends you a Referral, you will be connected with specific LBCC services and resources such as tutoring, counseling, and other staff members who are ready to help you out.

How do I know when my instructor has sent a Kudo or a Flag?

You will receive an email or text notification. Text messages prompt you to check Starfish, while emails detail the specific actions you should take. In addition, Counselors, tutors, and other staff may reach out to you directly and offer support. If you are ever uncertain about what action to take, speak with your instructor for clarity.

Be sure to "opt in" for text messages when creating your user profile!

How does this help me?

- ✓ Starfish makes it easy for your instructors to give you classroom feedback.
- ✓ Starfish connects you to resources when you need help.
- ✓ Starfish gives you access to your very own Success Network including the contact information for your instructors, Counselors, and other staff on campus who care about your success.

How do I get started?

It's easy!

- ▶ Go to the self-service page on your Viking Student System or
- ▶ Click on "log-in" on www.lbcc.edu/starfish

The first time you log-in to Starfish Early Alert, you will need to set up your student profile.

And you're done! Your instructor will now be able to communicate with you through Starfish.