Program Review 2013-14 - Human Services

PR 2A - Enrollment Data:
Over the past three academic years the enrollment has dropped 500 students. This may be attributed to the proposed program discontinuation review that occurred during Spring 2013.

PR 2B - Achievement Data:
Over the past three years the Retention Rate has improved from 86% to 90% and the Success Rate has improved from 72% to 75%.

PR 2C - HR (Staffing) Data:
This program has one full time instructor and utilizes 11 adjuncts to cover 26 sections. There is a need for a second full time instructor however this request was denied during Fall 2013.

PR 3A - SLO - summary of collected program data:
Human Services has a robust SLO Program and was recognized by the college in Spring 2013 for its efforts.

PR 3B - SLO - uses in program improvement:
SLO data was used to update some course material and to revise some test questions.

PR 4B - Goals - results:
1. Improve student success rate.
2. Develop and implement on-line and hybrid course offerings.
3. Update computers and software in the Human Services Program.
4. Identify ongoing scholarships for HS students and make them available.

PR 4C - Goals - future plans:
1. Continued effort on the part of all instructors to engage students and inspire them to achieve.
2. Discussions are underway with a current HS adjunct instructor to formalize an online course.
3. A proposal in our current VTEA Grant was approved and a new computer is being purchased for the full time faculty member.

PR 5 - Dept - how does it fit into big picture?:
The Human Services Program underwent a thorough review last academic year as part of a college wide discontinuance project. The program was deemed adequate and has remained a viable part of the Public Services Department. The program supports the Mission Statement, Values and Goals of the Educational Master Plan.

Projects/ Strategies and Resources Needed