

Occupation Title: Computer User Support Specialists

Industry Sector: Information Technology

EMSI Data As Of: September 2016

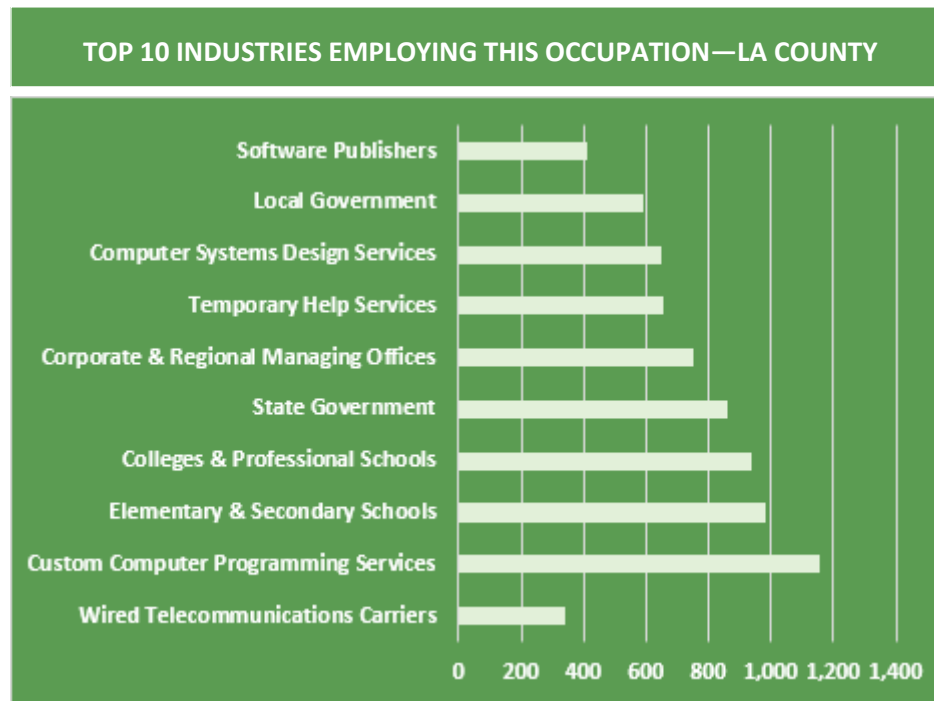
Standard Occupational Classification Code: 15-1151

2015-2020 JOB OPENINGS AREA DISTRIBUTION					
Area	# of Jobs 2015	# of Jobs 2020	% Change 2015-20	Replacements 2015-20	Job Openings 2015-20
Los Angeles County	17,432	18,881	8%	1,191	2,640
Orange County	6,931	7,488	8%	473	1,030
Long Beach	696	701	1%	60	65

% Change represents employment growth projected in the next five years (new jobs created).
Replacements are the number of jobs that are projected to be open due to retirements and turnover.
Job Openings represent all job openings, whether the jobs are new or due to retirements /turnover.

EMPLOYMENT WAGE INFORMATION- LA COUNTY				
2015 Employment Wage Statistics	Rate type	Entry level	Median	Experienced
	Annual Wage or Salary	\$41,912	\$55,224	\$70,158.40
	Hourly Wage	\$20.15	\$26.55	\$33.73

Earnings exclude benefits. Median earnings represent the wage at which half of the workers in the occupation earned more than that amount



REAL-TIME EMPLOYERS WITH JOB OPENINGS- LA COUNTY

Employer	Title(s)
University of California-Los Angeles	Client Support Specialist
Oracle Corporation	Client Support Specialist
Robert Half International Inc.	Desktop Specialist, IT Help Desk Specialist
Cedar Sinai Medical Center	Information Specialist
TEKsystems, Inc.	IT Support Specialist, Desktop Support Technician
Los Angeles County	IT Support Analyst, IT Help Desk Specialist
Tech Force, Inc	IT Help Desk Specialist
UCLA Health System	Technology Specialist
Quest Diagnostics	IT Help Desk Specialist

Computer User Support Specialists : Provide technical assistance to computer users. Answer questions or resolve computer problems for clients in person, or via telephone or electronically. May provide assistance concerning the use of computer hardware and software, including printing, installation, word processing, electronic mail, and operating systems.

Sample of Reported Job Titles: Computer Specialist, Computer Support Specialist, Computer Technician, Electronic Data Processing Auditor (EDP Auditor), Help Desk Analyst, Information Technology Specialist (IT Specialist), Network Support Specialist, Network Technician, Support Specialist, Technical Support Specialist.