

Online Learning & Educational Technology (OLET)

The Office of Online Learning & Educational Technology (also known as OLET) is under the umbrella of both IITS (Instructional & Information Technology Services) and Academic Affairs.

OLET manages and maintains LBCC's **Canvas Learning Management System (LMS)** and holds professional development Training & Workshops for faculty. Our ITDC is available to faculty and staff to support the instructional technology needs of LBCC students and colleagues.

OLET is made up of four areas at LBCC:

Instructional Technology Development Center (ITDC): <http://archive.lbcc.edu/itdc>
Online Learning Program (OLP): <http://www.lbcc.edu/distance-learning>
Student Technology Help Desk (STHD): <https://www.lbcc.edu/sthd>
IITS Faculty & Staff Help Desk: <https://ticketsystem.lbcc.edu>









About Us

OLET is dedicated to supporting teaching and learning at LBCC, as well as contributing to student engagement, achievement and academic success. We support faculty in all disciplines to integrate educational technology into the curriculum of on-campus, hybrid and fully online courses, through the design and facilitation of technology-mediated student-centered practices, and the provision of faculty professional development activities and college-wide training. We also have services and resources to support our students with LBCC technology and online course needs.

Also we support faculty in various areas such as:

- Setting up course sites using LBCC's Canvas Learning Management System (LMS)
- Training and supporting faculty to teach online, hybrid or web enhanced courses.
- PeopleSoft features for faculty and employee self service
- CCC ConferZoom Videoconferencing
- Various educational technology tools, and more

OTHER RESOURCES

	CANVAS Learning Management System		ConferZoom Web Conferencing & Lecture Capture Desktop/Mobile		Turnitin Plagiarism Detection & Feedback		Lynda.Com Online Learning Library
	3C Media Video Content, Storage & Streaming Services		DECT Distance Education Captioning & Transcription		NBCLearn Video News Archive		Portfolium Digital Portfolios

SOCIAL MEDIA



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GETTING HELP

Help for Faculty & Staff

Contact us directly OR reach us through the **FACULTY & STAFF HELP DESK**
(562) 938-4357 or (562) 938-HELP or helpdesk@lbcc.edu

Help is available through phone, e-mail, and walk-in visits to the ITDC at LAC.
However, if possible, please contact us to make an appointment for one-on-one training.

HOURS

M-Th 8:30am-5:30pm and Fri 8:30am-4pm

MEET OUR TEAM

Hussam Kashou, PhD	<i>Associate Dean, Online Learning & Educational Technology</i>	L-231	(562) 938-4626	hkashou@lbcc.edu
ONLINE LEARNING PROGRAM (OLP)				
Wendi Lopez	<i>Distance Learning Program Specialist II (OLP)</i>	L-141	(562) 938-4025	wlopez@lbcc.edu
Melvin Cobb	<i>Online Learning Faculty Coordinator (40%) Associate Professor, Computer & Office Studies</i>	L-141	(562) 938-4894	mcobb@lbcc.edu
INSTRUCTIONAL TECHNOLOGY DEVELOPMENT CENTER (ITDC)				
Monika Mravec	<i>Educational Technologist II</i>	L-144	(562) 938-4856	mmravec@lbcc.edu
C.C. Sadler	<i>Educational Technologist II</i>	L-145	(562) 938-4255	csadler@lbcc.edu
STUDENT TECHNOLOGY HELP DESK (STHD)				
Laura Rantala	<i>Student Technology Help Desk Manager (STHD)</i>	L-140	(562) 938-4254	lrantala@lbcc.edu
FACULTY & STAFF HELPDESK				
Jonathan Tejada	<i>Faculty & Staff Help Desk Specialist (IITS Help Desk)</i>	L-140	(562) 938-5993	jtejada@lbcc.edu

HELP FOR STUDENTS

STUDENT TECHNOLOGY HELP DESK

www.lbcc.edu/sthd

(562) 938-4250 or sthd@lbcc.edu

For more information, call Laura Rantala at x. 4254

ONLINE LEARNING STUDENT HELP

(562) 938-4818 or dl@lbcc.edu