Online Learning & Educational Technology (OLET)

The Office of Online Learning & Educational Technology (also known as OLET) is under the umbrella of both IITS (Instructional & Information Technology Services) and Academic Affairs.

OLET manages and maintains LBCC’s Canvas Learning Management System (LMS) and holds professional development Training & Workshops for faculty. Our ITDC is available to faculty and staff to support the instructional technology needs of LBCC students and colleagues.

OLET is made up of four areas at LBCC:

- Instructional Technology Development Center (ITDC): http://archive.lbcc.edu/itdc
- Online Learning Program (OLP): http://www.lbcc.edu/distance-learning
- Student Technology Help Desk (STHD): https://www.lbcc.edu/sthd
- IITS Faculty & Staff Help Desk: https://ticketsystem.lbcc.edu

About Us

OLET is dedicated to supporting teaching and learning at LBCC, as well as contributing to student engagement, achievement and academic success. We support faculty in all disciplines to integrate educational technology into the curriculum of on-campus, hybrid and fully online courses, through the design and facilitation of technology-mediated student-centered practices, and the provision of faculty professional development activities and college-wide training. We also have services and resources to support our students with LBCC technology and online course needs.

Also we support faculty in various areas such as:

- Setting up course sites using LBCC’s Canvas Learning Management System (LMS)
- Training and supporting faculty to teach online, hybrid or web enhanced courses.
- PeopleSoft features for faculty and employee self service
- CCC ConferZoom Videoconferencing
- Various educational technology tools, and more

### OTHER RESOURCES

<table>
<thead>
<tr>
<th>CANVAS Learning Management System</th>
<th>ConferZoom Web Conferencing &amp; Lecture Capture Desktop/Mobile</th>
<th>Turnitin Plagiarism Detection &amp; Feedback</th>
<th>Lynda.Com Online Learning Library</th>
</tr>
</thead>
<tbody>
<tr>
<td>3C Media Video Content, Storage &amp; Streaming Services</td>
<td>DECT Distance Education Captioning &amp; Transcription</td>
<td>NBCLearn Video News Archive</td>
<td>Portfolium Digital Portfolios</td>
</tr>
<tr>
<td>Instagram: @LBCCITDL Search: lbccitdl</td>
<td>Turnitin Plagiarism Detection &amp; Feedback</td>
<td>NBCLearn Video News Archive</td>
<td>Portfolium Digital Portfolios</td>
</tr>
<tr>
<td>Facebook: @LBCCITDL Search: lbccitdl</td>
<td>Turnitin Plagiarism Detection &amp; Feedback</td>
<td>NBCLearn Video News Archive</td>
<td>Portfolium Digital Portfolios</td>
</tr>
<tr>
<td>Twitter: @LBCCITDL Search: lbccitdl</td>
<td>Turnitin Plagiarism Detection &amp; Feedback</td>
<td>NBCLearn Video News Archive</td>
<td>Portfolium Digital Portfolios</td>
</tr>
</tbody>
</table>

### SOCIAL MEDIA

- twitter.com/LBCCITDL Search: lbccitdl
- instagram.com/ LBCCITDL Search: lbccitdl
- facebook.com/LBCCITDL Search: lbccitdl
Contact us directly OR reach us through the FACULTY & STAFF HELP DESK (562) 938-4357 or (562) 938-HELP or helpdesk@lbcc.edu

Help is available through phone, e-mail, and walk-in visits to the ITDC at LAC. However, if possible, please contact us to make an appointment for one-on-one training.

HOURS
M-Th 8:30am-5:30pm and Fri 8:30am-4pm

MEET OUR TEAM

**Hussam Kashou, PhD**
Associate Dean, Online Learning & Educational Technology
L-231 (562) 938-4626 hkashou@lbcc.edu

**ONLINE LEARNING PROGRAM (OLP)**

**Wendi Lopez**
Distance Learning Program Specialist II (OLP)
L-141 (562) 938-4025 wlopez@lbcc.edu

**Melvin Cobb**
Online Learning Faculty Coordinator (40%)
Associate Professor, Computer & Office Studies
L-141 (562) 938-4894 mcobb@lbcc.edu

**INSTRUCTIONAL TECHNOLOGY DEVELOPMENT CENTER (ITDC)**

**Monika Mravec**
Educational Technologist II
L-144 (562) 938-4856 mmravec@lbcc.edu

**C.C. Sadler**
Educational Technologist II
L-145 (562) 938-4255 csadler@lbcc.edu

**STUDENT TECHNOLOGY HELP DESK (STHD)**

**Laura Rantala**
Student Technology Help Desk Manager (STHD)
L-140 (562) 938-4254 lrantala@lbcc.edu

**FACULTY & STAFF HELPDESK**

**Jonathan Tejada**
Faculty & Staff Help Desk Specialist (IITS Help Desk)
L-140 (562) 938-5993 jtejada@lbcc.edu

HELP FOR STUDENTS

**STUDENT TECHNOLOGY HELP DESK**

www.lbcc.edu/sthd
(562) 938-4250 or sthd@lbcc.edu

For more information, call Laura Rantala at x. 4254

**ONLINE LEARNING STUDENT HELP**

(562) 938-4818 or dl@lbcc.edu