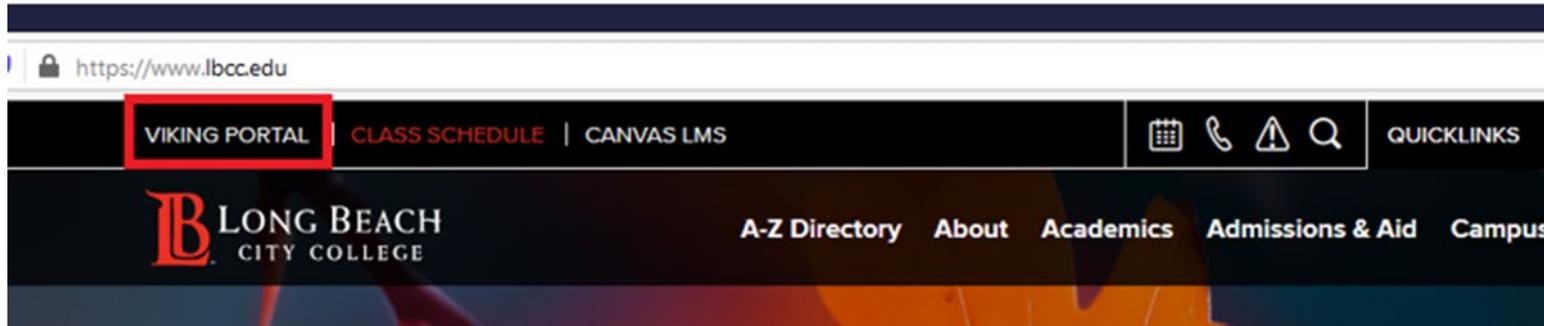


Citrix Labs

From this tutorial, you will learn:

1. How to access Citrix student labs.
2. How to upload and download documents into the Citrix environment.
3. How to save files directly to your personal computer from the Citrix environment.

Accessing Citrix Student Labs



Using a web browser, such as **Google Chrome**, **Mozilla Firefox**, **Safari**, or **Microsoft Edge**, navigate to the LBCC homepage <https://www.lbcc.edu/>

Click on “**Viking Portal**” located at the top left corner of the screen.

Logging in



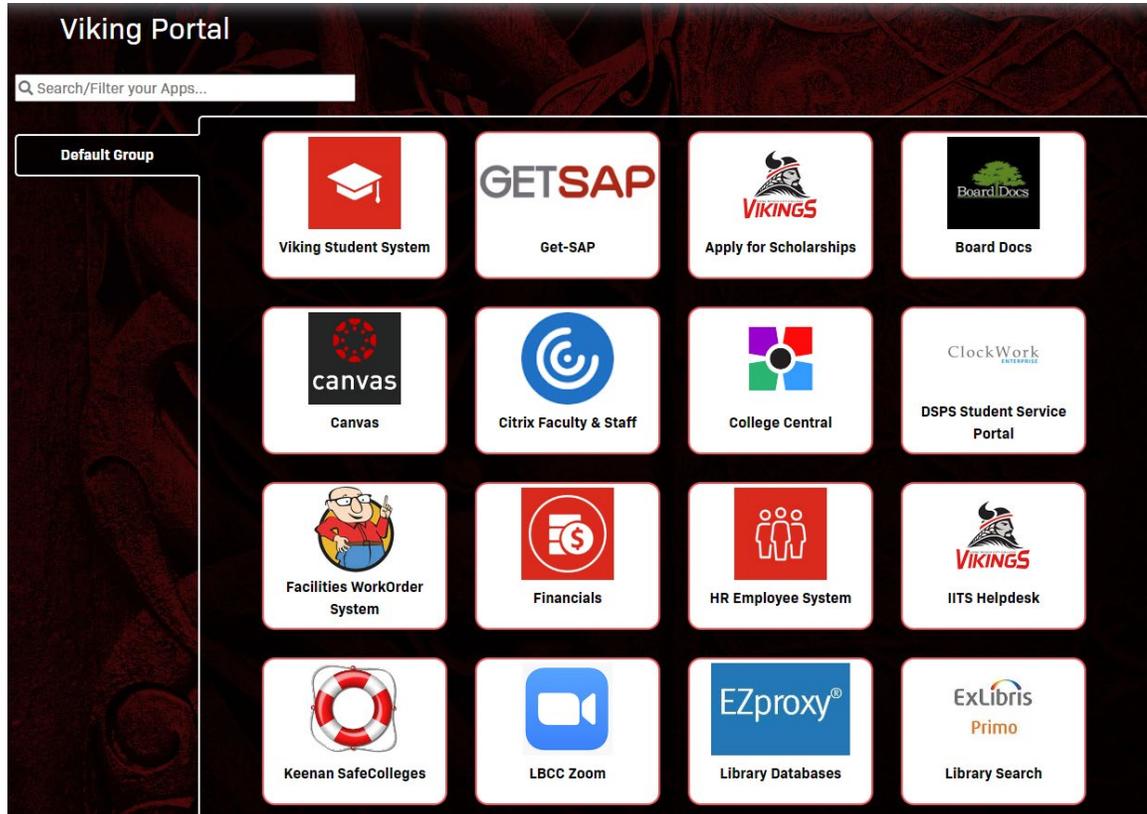
The screenshot shows the Viking Portal login interface. At the top, it says "VIKING PORTAL" and features the Long Beach City College logo. Below the logo, there are two input fields: "VikingID / EmployeeID" with the placeholder "Enter your username" and "Password" with the placeholder "Enter your password". A "Login" button is positioned below the password field. At the bottom, there are links for "New/Forgotten Password | Change Password" and two bullet points: "• [Student Login Help](#)" and "• [Faculty/Staff Login Help](#)".

Enter your credentials to login

Note: If you do not remember your Viking Id number, please contact Admissions and Records Office at **562-938-4485**.

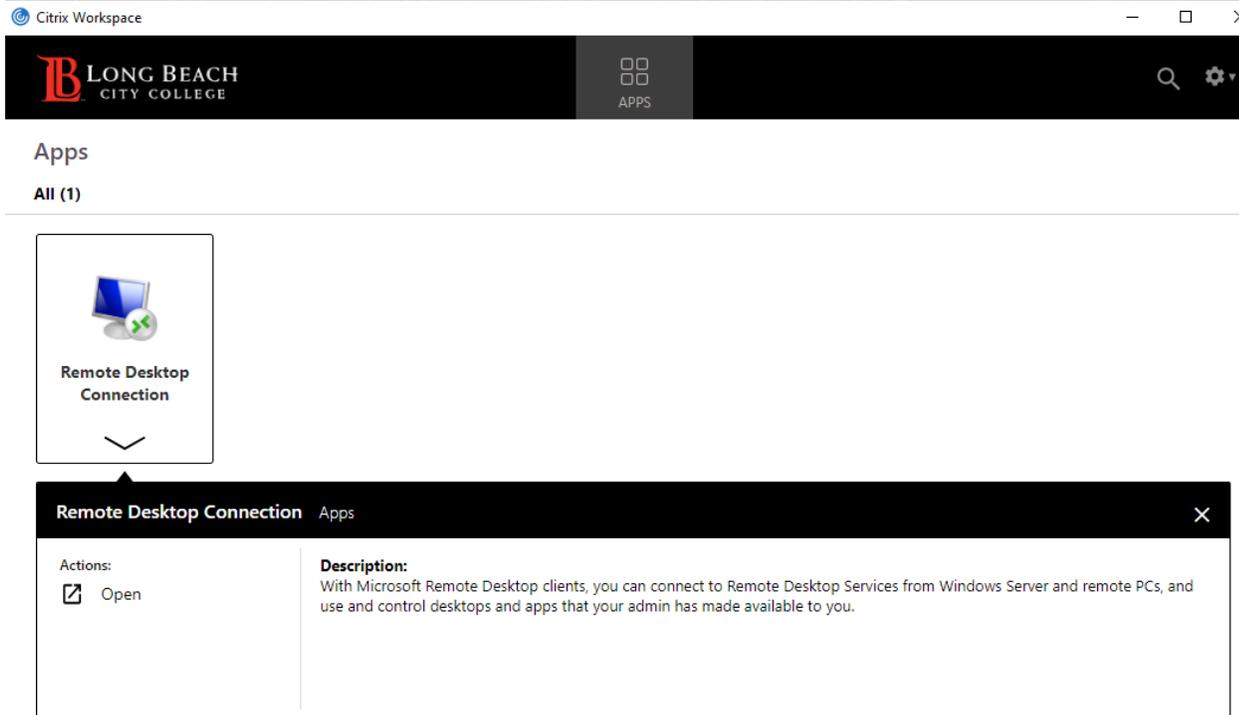
Note: If you do not remember your Password, please click the “New/Forgotten Password” button and follow the instructions.

Opening Citrix within the viking student system



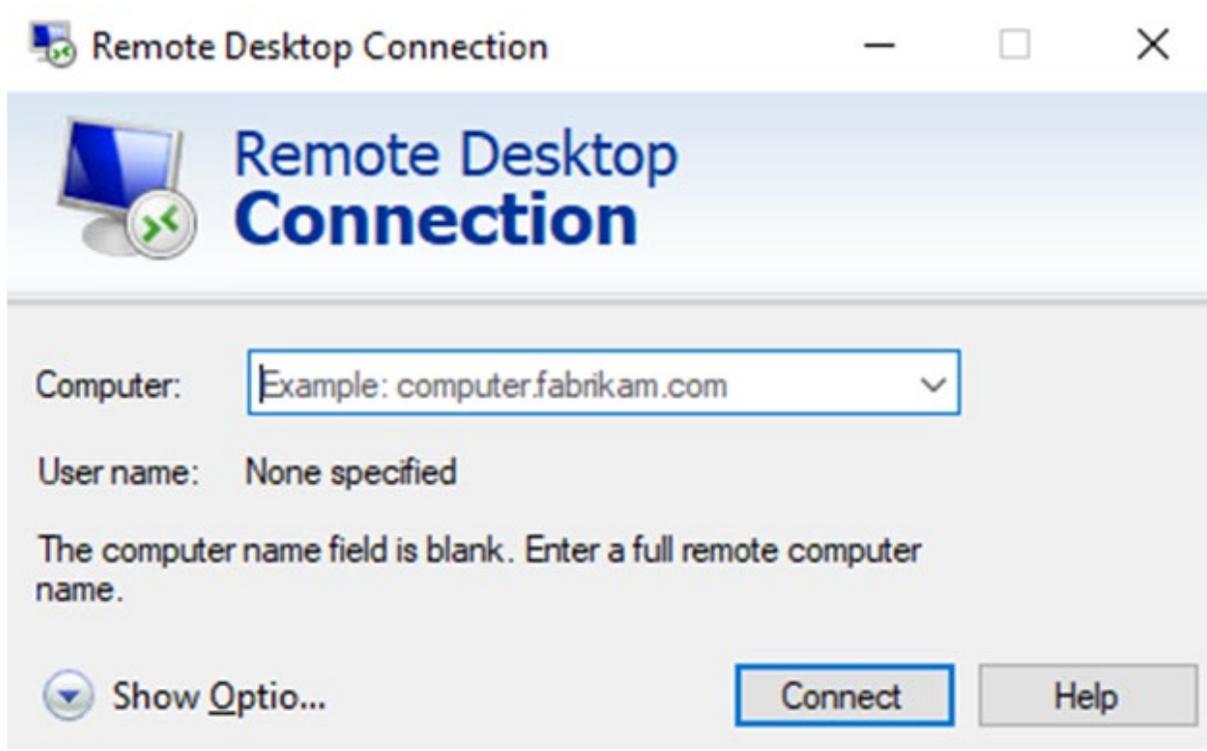
Choose the “Citrix Faculty & Staff” tile.

Citrix Home screen



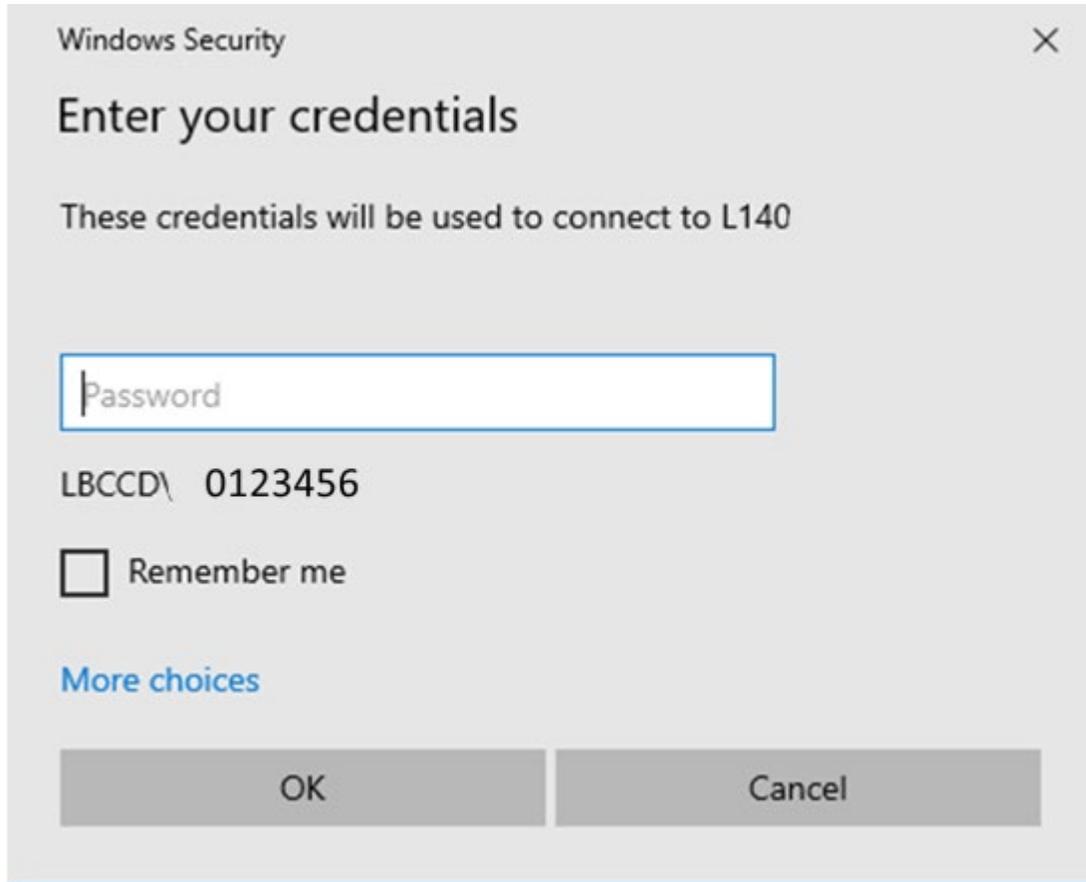
Choose remote desktop connection,
then open.

Connecting to your computer.



Enter the name of the computer you are attempting to connect to.

Logging into your profile



Windows Security

Enter your credentials

These credentials will be used to connect to L140

Password

LBCCD\ 0123456

Remember me

[More choices](#)

OK Cancel

Enter the password to your profile.

Contact Page

If you would like help with the process, or have any other LBCC Technology questions, feel free to contact the ITS Faculty & Staff Help Desk!

- **Phone:** (562) 938-4357
- **Email:** helpdesk@lbcc.edu