GoPass Fareless System
Commuty College Registration
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GoPass Transit Agency Partners

1. City of Commerce
2. Culver CityBus
3. Foothill Transit
4. Gardena Transit (GTrans)
5. LA County Shuttles
6. LADOT DASH
7. Long Beach Transit
8. Norwalk Transit
9. Montebello Bus
10. Pasadena Transit
11. Santa Monica Big Blue Bus
12. Torrance Transit
GoPass Launch – Students

✓ Students need to register cards to activate them before they are usable on Metro and transit partners (4 hours before first use)
✓ Once, registered they need to TAP within 30 days
✓ The registration process is streamlined with minimal information
✓ Simple lost card replacement process
✓ Registration at:  
  www.taptogo.net/gopass

If they need assistance, they can call Customer Care at:  
Call 866.TAPTOGO (1.866.827.8646)  
M-F, 8:00 am – 4:30 pm
The second option listed here will be used for continuing students to renew their pass in future semesters.
Register TAP Card or Eligibility Code

To enroll in the program, students must first receive an Eligibility Code from an administrator at a participating school.

Student Information

- **First Name**: First Name
- **Last Name**: Last Name
- **Birth Date**: mm/dd/yyyy
- **School Name**: Begin typing and select your school from the list of names
  - Must choose school from drop-down menu
- **TAP Card Number**: Locate card number
  - 16- or 20-digit, no spaces, dashes or letters
- **Eligibility Code**: Enter code
Information in this section is optional.

**Household Information**

This information is collected to help evaluate the program. It will not be shared.

- **Ethnicity**
  - Select one

- **Annual Household Income**
  - Select one

- I hereby expressly agree (opt in) to receive future communications regarding program participation, products and services offered by Metro, a business partner, or Metro’s contractor for Metro programs, using my contact information provided above.
Registration Portal – Replace Lost Card

Select an Action

You may enroll in the GoPass program using a TAP card or Eligibility Code issued by your participating school. Both methods result in receiving the same benefits. If you are currently enrolled in the program, you may renew your pass with a current Eligibility Code.

I am a K-12 student.

- I want to enroll using a TAP card issued to me by my school.
- I have my own TAP card. I want to enroll using an Eligibility Code issued to me by my school.

OR

I am a Community College student.

- I have my own TAP card. I want to enroll using an Eligibility Code issued to me by my school.
- I am currently enrolled in the GoPass program. I want to renew my pass using an Eligibility Code issued to me by my school.

Get Started

Replace a Lost TAP Card

If you are a student participating in the GoPass program and you lost your TAP card, you must get a replacement card from an administrator at your school. Then you must register your replacement card.
Replace Student Fareless TAP Card

If you lost your Student Fareless TAP card, you must first get a replacement card or Eligibility Code from your school administrator.

Choose a Replacement Method

I am a K-12 student.

- I want to register a replacement TAP card issued to me by my school.
- I want to use an Eligibility Code issued to me by my school. I will register my own TAP card as my replacement card.

OR

I am a Community College student.

- I want to use an Eligibility Code issued to me by my school. I will register my own TAP card as my replacement card.

Get Started
Replace Student Fareless TAP Card

Complete the form to register your replacement TAP card.

Student Information

- **FIRST NAME**
  - First Name

- **LAST NAME**
  - Last Name

- **DATE OF BIRTH**
  - mm/dd/yyyy

- **SCHOOL NAME**
  - Begin typing and select your school from the list of names

- **LOST CARD NUMBER (IF AVAILABLE)**
  - Enter 16- or 20-digit TAP card number

- **REPLACEMENT CARD NUMBER**
  - Enter 16- or 20-digit TAP card number

Submit

Student information entered on this screen must match the initial registration.
• Non-student family members may be able to qualify for free or reduced fares under the Low-Income Fare is Easy (LIFE) Program:
  • [https://www.metro.net/riding/life/](https://www.metro.net/riding/life/)

• Additional Resources:
  • [www.metro.net/gopass](http://www.metro.net/gopass) (information)
  • [www.taptogo.net/gopass](http://www.taptogo.net/gopass) (registration)