

Metro's Fareless System Initiative (FSI)

GoPass Fareless System
Commuty College Registration
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Devon Deming
Deputy Executive Officer
Fareless System Initiative (FSI)
demingd@metro.net
(213) 922-7957



GoPass Transit Agency Partners

1. City of Commerce
2. Culver CityBus
3. Foothill Transit
4. Gardena Transit (GTrans)
5. LA County Shuttles
6. LADOT DASH
7. Long Beach Transit
8. Norwalk Transit
9. Montebello Bus
10. Pasadena Transit
11. Santa Monica Big Blue Bus
12. Torrance Transit



GoPass Launch – Students

- ✓ Students need to register cards to activate them before they are usable on Metro and transit partners (4 hours before first use)
- ✓ Once, registered they need to TAP within 30 days
- ✓ The registration process is streamlined with minimal information
- ✓ Simple lost card replacement process
- ✓ Registration at:

www.taptogo.net/gopass

If they need assistance, they can call Customer Care at:

Call 866.TAPTOGO (1.866.827.8646)
M-F, 8:00 am – 4:30 pm

Registration Portal - Landing Page

www.taptogo.net/gopass

OR

I am a Community College student.



- I am new to the GoPass program. I have my own TAP card. I want to enroll using an Eligibility Code issued to me by my school.
- I am currently enrolled in the GoPass program. I want to renew my pass using an Eligibility Code issued to me by my school.

Get Started

The second option listed here will be used for continuing students to renew their pass in future semesters.

Registration Portal - Student Page

Welcome

Register TAP Card or Eligibility Code


To enroll in the program, students must first receive an Eligibility Code from an administrator at a participating school.

Student Information

* FIRST NAME

* LAST NAME

* BIRTH DATE

* SCHOOL NAME



Must choose school from drop-down menu

* TAP CARD NUMBER

Locate card number 

* ELIGIBILITY CODE

Registration Portal - Student Page

Information in this section is optional.

Household Information

This information is collected to help evaluate the program. It will not be shared.

* ETHNICITY

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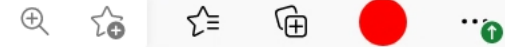
* ANNUAL HOUSEHOLD INCOME

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I hereby expressly agree (opt in) to receive future communications regarding program participation, products and services offered by Metro, a business partner, or Metro's contractor for Metro programs, using my contact information provided above.

Registration Portal – Replace Lost Card

← → ↻ <https://www.taptogo.net/gopass>



Select an Action

You may enroll in the GoPass program using a TAP card or Eligibility Code issued by your participating school. Both methods result in receiving the same benefits. If you are currently enrolled in the program, you may renew your pass with a current Eligibility Code.

I am a K-12 student.

- I want to enroll using a TAP card issued to me by my school.
- I have my own TAP card. I want to enroll using an Eligibility Code issued to me by my school.

OR

I am a Community College student.

- I have my own TAP card. I want to enroll using an Eligibility Code issued to me by my school.
- I am currently enrolled in the GoPass program. I want to renew my pass using an Eligibility Code issued to me by my school.

[Get Started](#)

Replace a Lost TAP Card



If you are a student participating in the GoPass program and you lost your TAP card, you must get a replacement card from an administrator at your school. Then you must [register your replacement card](#).

Registration Portal – Replace Lost Card

Replace Student Fareless TAP Card

If you lost your Student Fareless TAP card, you must first get a replacement card or Eligibility Code from your school administrator.

Choose a Replacement Method

I am a K-12 student.

- I want to register a replacement TAP card issued to me by my school.
- I want to use an Eligibility Code issued to me by my school. I will register my own TAP card as my replacement card.

OR

I am a Community College student.

- I want to use an Eligibility Code issued to me by my school. I will register my own TAP card as my replacement card.



Get Started

Registration Portal – Replace Lost Card

Replace Student Fareless TAP Card

Complete the form to register your replacement TAP card.

Student Information

* FIRST NAME

* LAST NAME

* DATE OF BIRTH



* SCHOOL NAME

LOST CARD NUMBER (IF AVAILABLE)

* REPLACEMENT CARD NUMBER

Student information entered on this screen must match the initial registration.

Links

- Non-student family members may be able to qualify for free or reduced fares under the Low-Income Fare is Easy (LIFE) Program:
 - <https://www.metro.net/riding/life/>
- Additional Resources:
 - www.metro.net/gopass (information)
 - www.taptogo.net/gopass (registration)



Fareless System Initiative