

911 GUIDE

**SEE SOMETHING?
SAY SOMETHING.
DO SOMETHING.**

Concerned about what you have witnessed in a student's behavior or class work? Call for assistance or a consultation.

DISTRESSED STUDENT

Student who's persistently anxious, irritable, sad, withdrawn, confused, or expresses suicidal or self-harming thoughts.

RESPOND

1. Give the student your full attention.
2. Briefly acknowledge your observations.
3. Comment on what you have observed.
4. Listen to the student's concerns.
5. Try to identify the student's problem.
6. Give hope by exploring options.
7. Be flexible with the student.
8. Consult with someone who can help.

REFER

Student Health Services.
Appointments, x3987. Walk-ins: A1010/GG117

CONSULT

Deborah Miller-Calvert, Director, SHS, x3032
dmiller-calvert@lbcc.edu
(may include joint consultation with Student Conduct)

DISRUPTIVE STUDENT

LOW THREAT

Student behaviors (interrupting, sleeping, texting/talking,) that disrupt learning and could escalate if they go unchecked.

RESPOND

1. Be calm in de-escalating the situation.
2. Explain how behavior is inappropriate.
3. If it continues, ask student to stop. Warn that official action may be taken.
4. If behavior persists, ask them to leave. You may dismiss a student for up to 2 classes & refer to Student Conduct.
(See <http://www.lbcc.edu/StudentAffairs/behavior.cfm>)
5. If student refuses, or you believe there's a safety risk, immediately call LBCC Police 911.

REFER

CONSULT

Dr. Josh Williams, Dir, Stud. Conduct, x5082
jwilliams@lbcc.edu
(may include joint consultation with Student Health)

DISRUPTIVE STUDENT

HIGH THREAT

Student whose conduct is imminently reckless, disorderly, or dangerous, threatening harm to self or others.

RESPOND

If you are concerned for your safety or another person's safety immediately contact 911 for the LBCC Police.

Title IX: SEXUAL ASSAULT SEXUAL HARASSMENT

Student approaches a staff/faculty with information about a sexual assault or sexual harassment.

RESPOND

1. LBCC Faculty/Staff are required to report instances of sexual assault or sexual harassment to the LBCC Title IX Coordinator.
2. LBCC Faculty/Staff have a duty to inform student that they are obligated to report incident to the LBCC Title IX Coordinator.
3. If a student isn't ready to report and wishes to speak confidentially about an incident of sexual assault or sexual harassment, they are encouraged to speak with a Student Health Services staff.
NOTE: Nurses/Mental Health practitioners aren't required to report what a student shares with the LBCC Title IX Coordinator.

REFER

Ramon Knox, Dean, Student Affairs, x4083.
rknox@lbcc.edu

CONSULT

Gene Durand, AVP, Human Resources, x4095
gdurand@lbcc.edu

BEHAVIOR INDICATORS

ACADEMIC

- Decline in quality of work/grades
- Repeated absences
- Multiple requests for extensions
- Conduct that interferes with class
- Bizarre content in writings/presentations

PSYCHO-SOCIAL

- Self-disclosure of personal distress, family problems, finance issues, suicidal thoughts
- Exaggerated personality traits (e.g., withdrawn or agitated, mutters under breath, slow responses)
- Excessive tardiness, anxiety, irritability, apathy, and impulsiveness
- Exaggerated emotional response

PHYSICAL

- Marked changes in grooming/hygiene/weight
- Excessive fatigue/sleep disturbances
- Intoxication, hangover, alcohol smell
- Disoriented or forgetful
- Speech: slurred/rambling or disconnected
- Behavior out of context or bizarre

SAFETY RISK

- Unprovoked anger or hostility
- Violence (shoving/grabbing/assault, use of weapon)
- Academic assignments dominated by themes of extreme hopelessness, rage, worthlessness, despair, isolation, acting out, suicidal ideations, violence
- A cry for help: stalking, communicating threats via email, text, or phone

studentconcerns@lbcc.edu

LBCC has created a confidential forum for faculty and staff to direct any questions or concerns they have regarding a student and his or her emotional health, behavior or safety. Email your concerns to studentconcerns@lbcc.edu. You'll receive a response within 48 hours.

*Student Health Services Staff are available to provide your department with customized training on how to respond to students in distress. If you would like to schedule a training, please contact Dr. Amy La, x4668 or email Dr. La at ala@lbcc.edu.