INSTRUCTIONAL & INFORMATION
IITS
TECHNOLOGY SERVICES

Online Learning & Educational Technology
User Support & Information Security
Application Development & Support
Multimedia Equipment Services
Web & Mobil Services
Network Services

vOffice
Logging into vOffice

FOR LONG BEACH CITY COLLEGE **FACULTY & STAFF**

L LONG BEACH
CITY COLLEGE

Logging into vOffice

From this tutorial, you will learn:
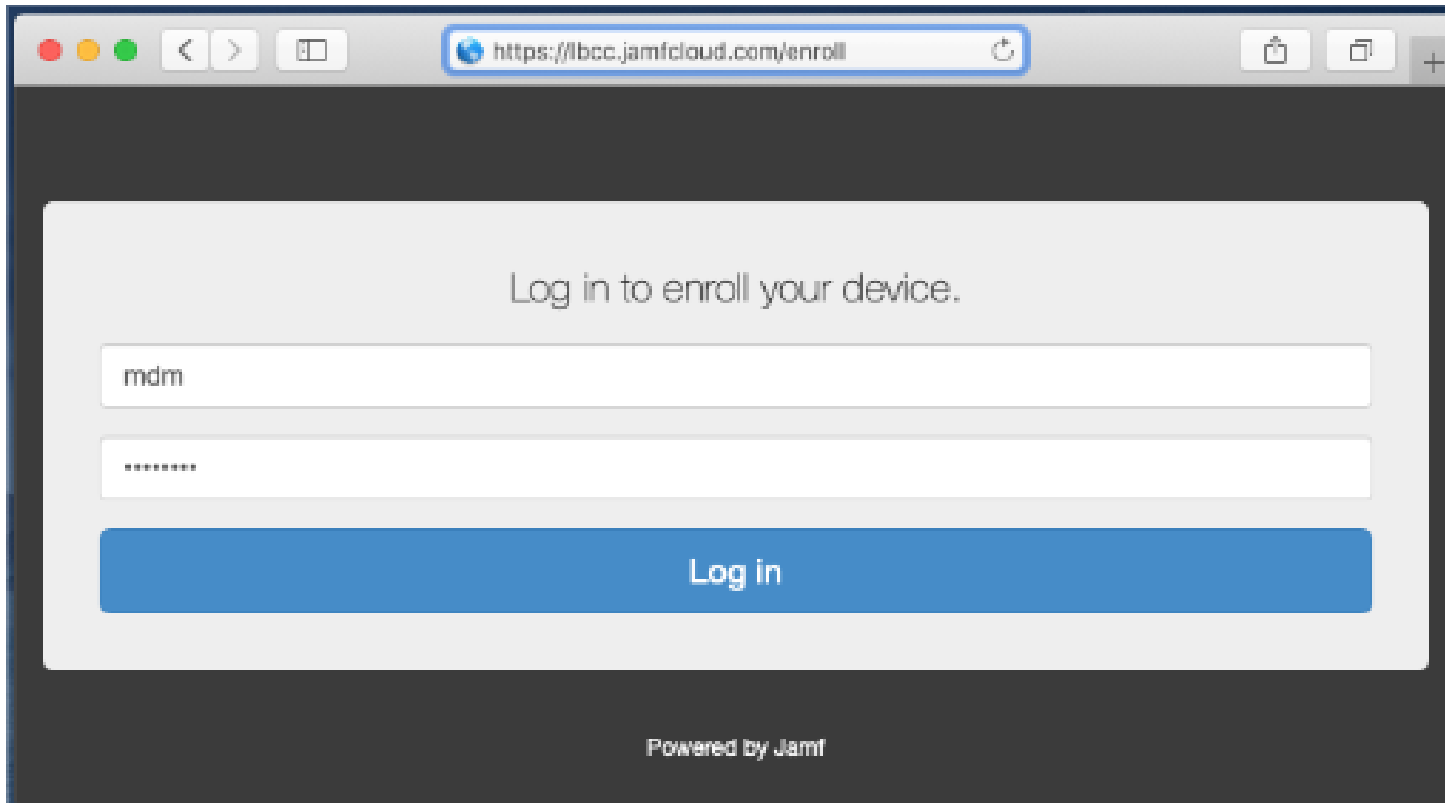
1. How to setup a LBCC Remote Desktop Connection (RDP).

2. How to connect to LBCC Remote Desktop Connection, once setup.

Important

Please confirm that you have access to a VPN profile, as this is not typically provided to standard users. If you have any questions, please contact the IITS Faculty and Staff Help Desk at x4357 or helpdesk@lbcc.edu

JAMF User-Initiated Enrollment Installation

1. Go to https://lbcc.jamcloud.com/enroll
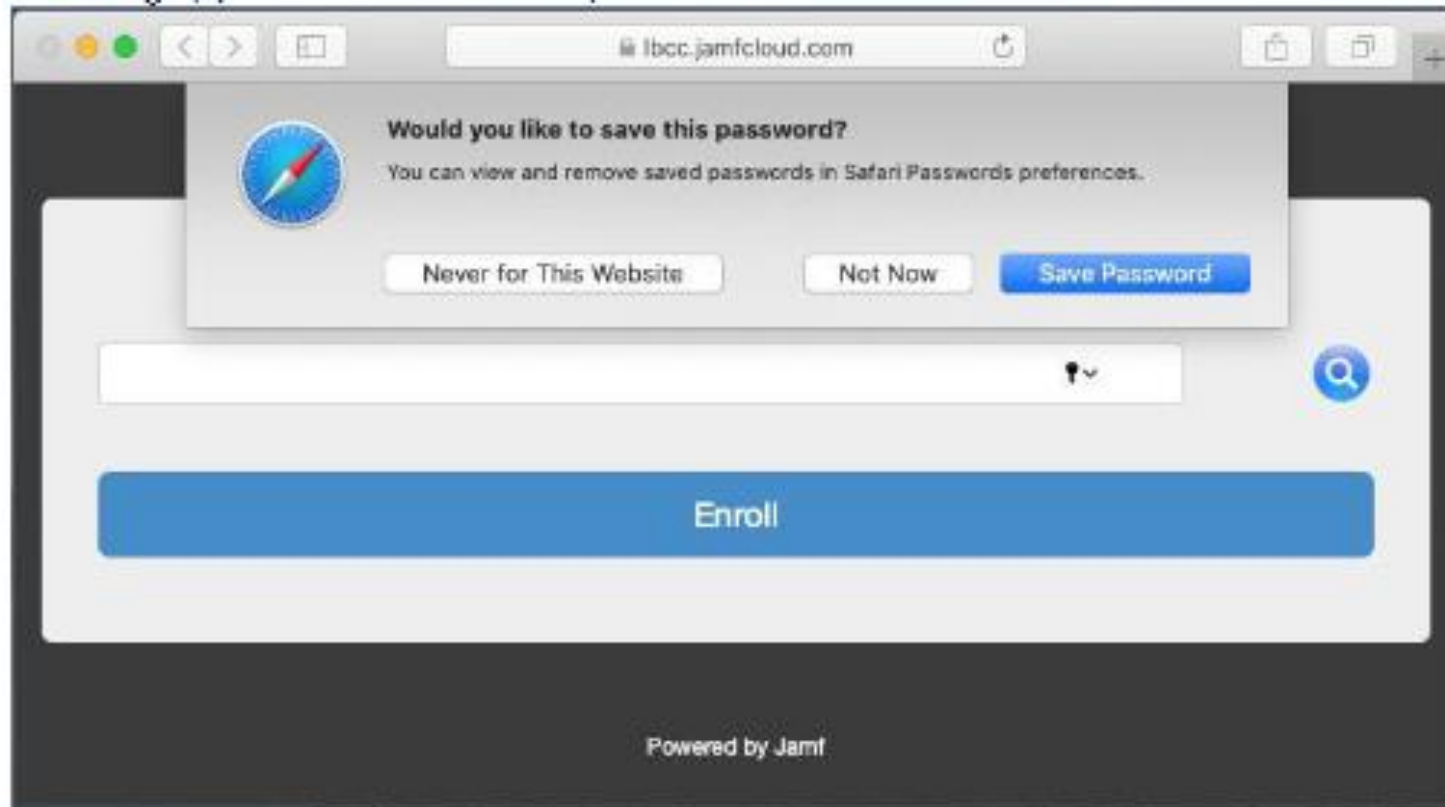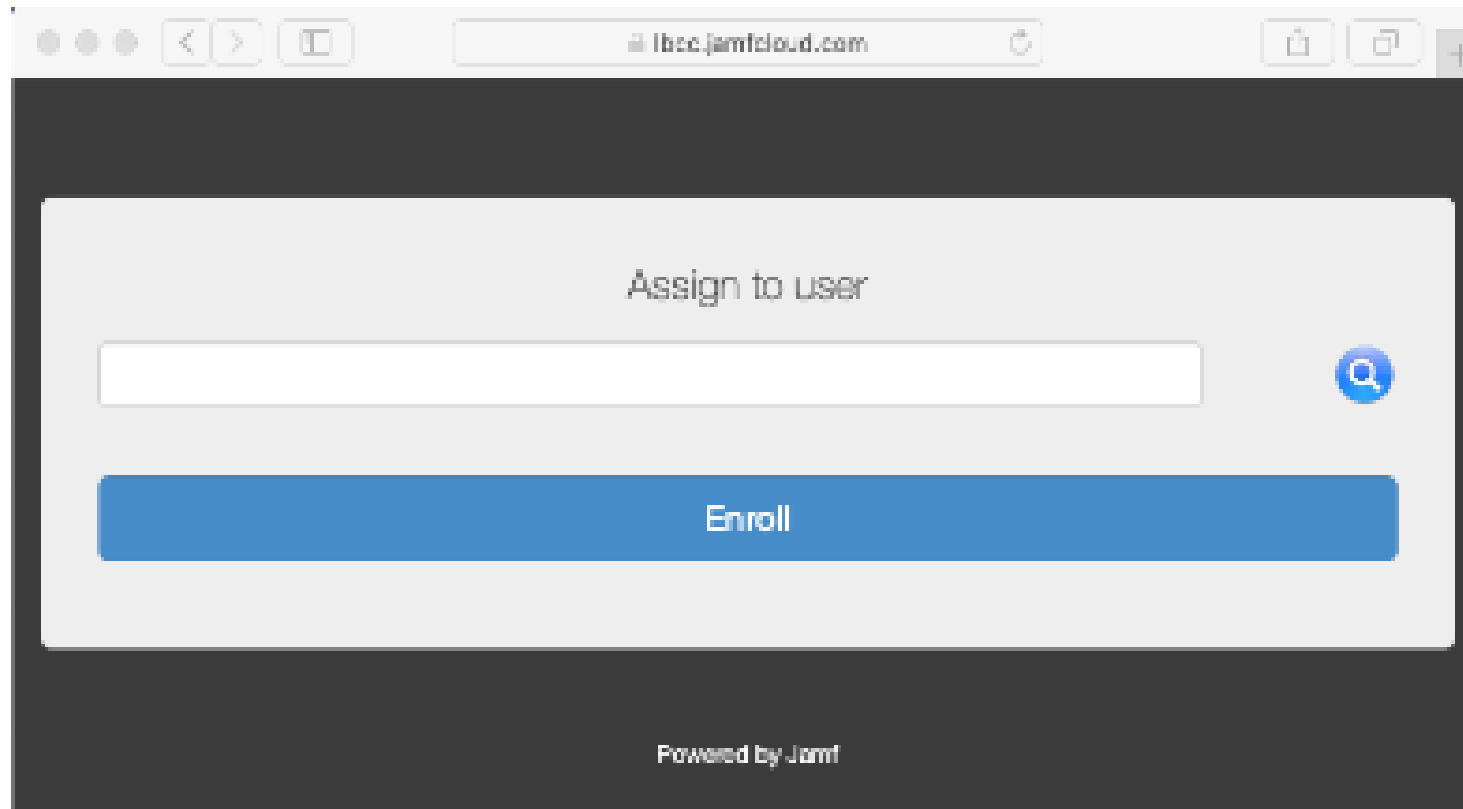
JAMF User-Initiated Enrollment Installation

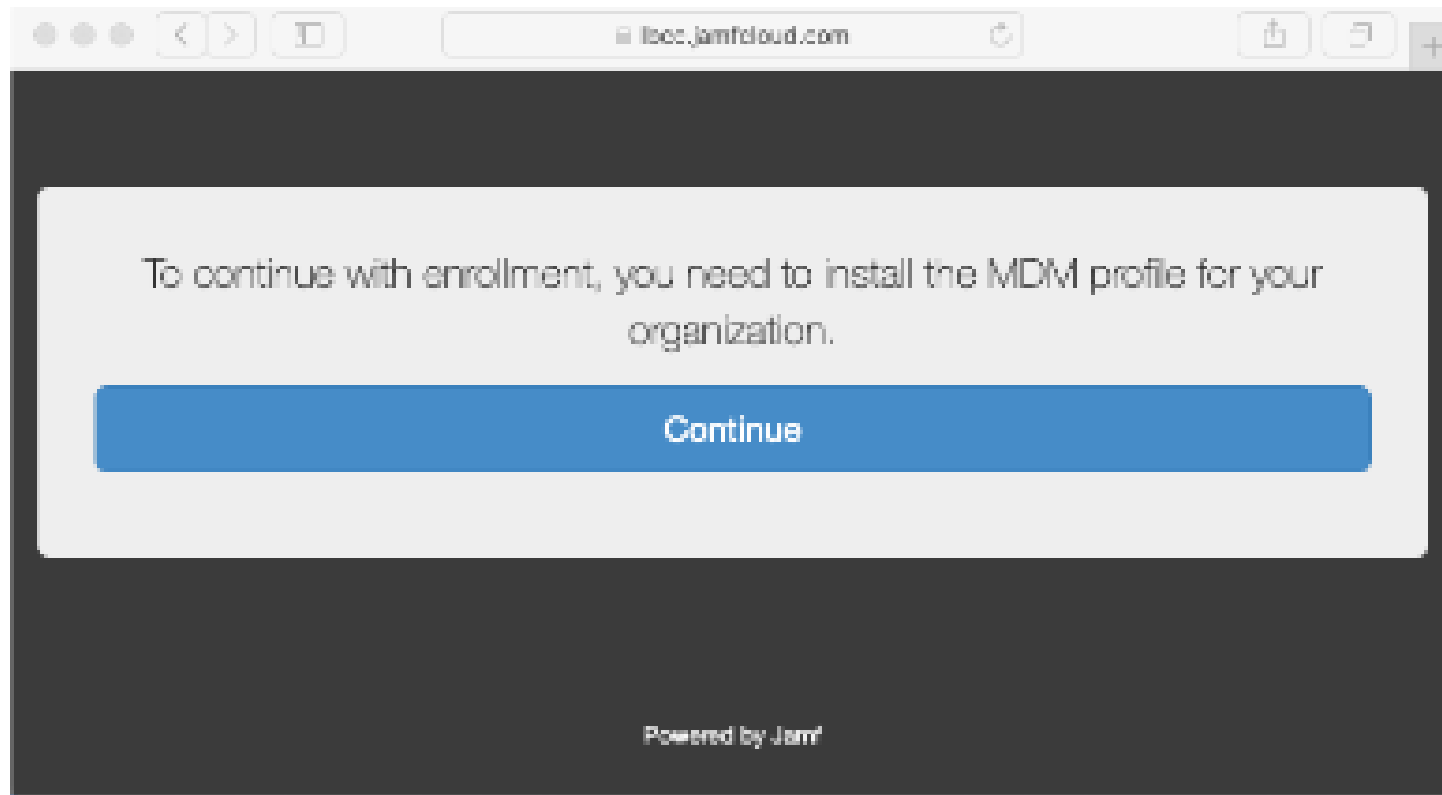2. Once you login you will be asked to save password. Click Not Now.

JAMF User-Initiated Enrollment Installation

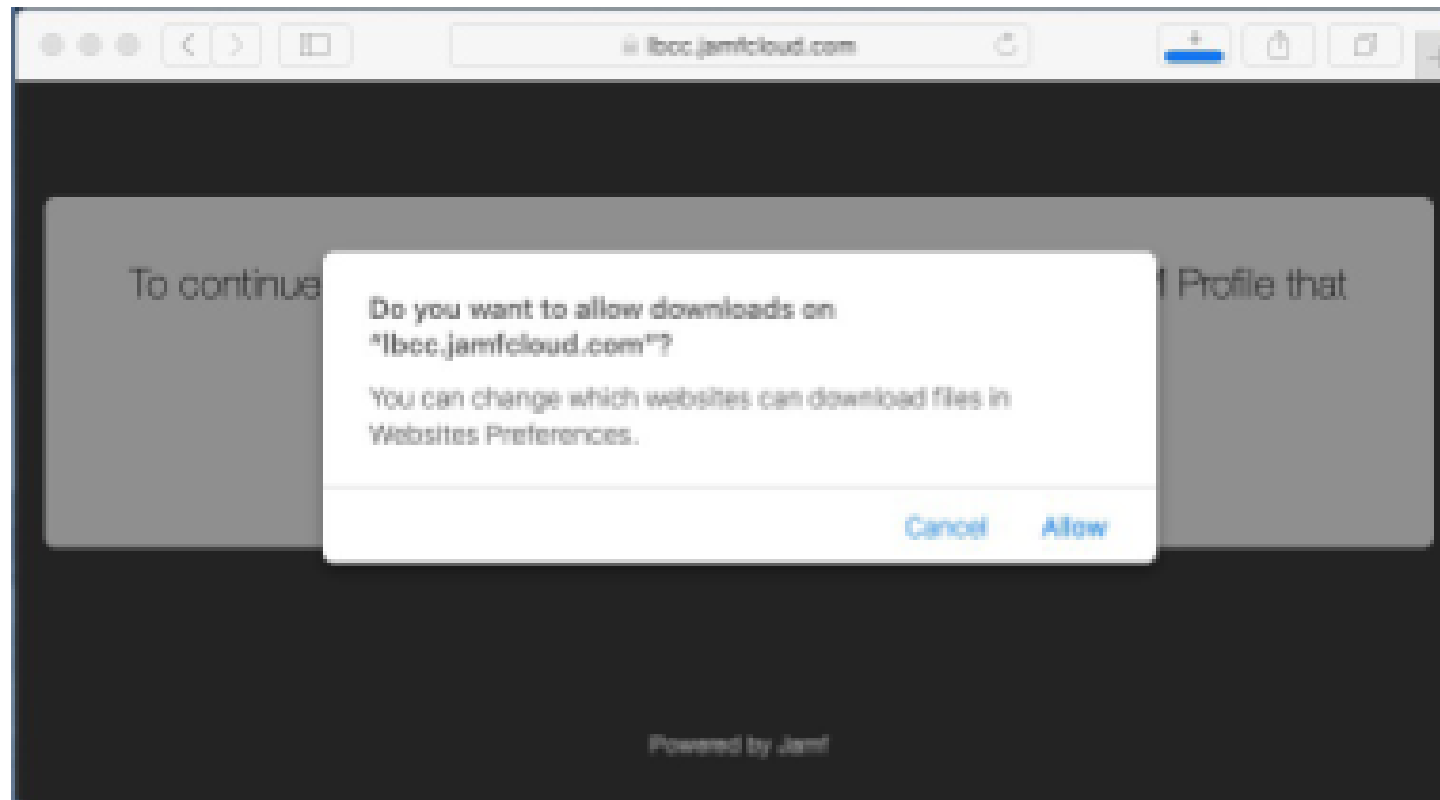3. Assign to user screen will appear. Click Enroll.

JAMF User-Initiated Enrollment Installation

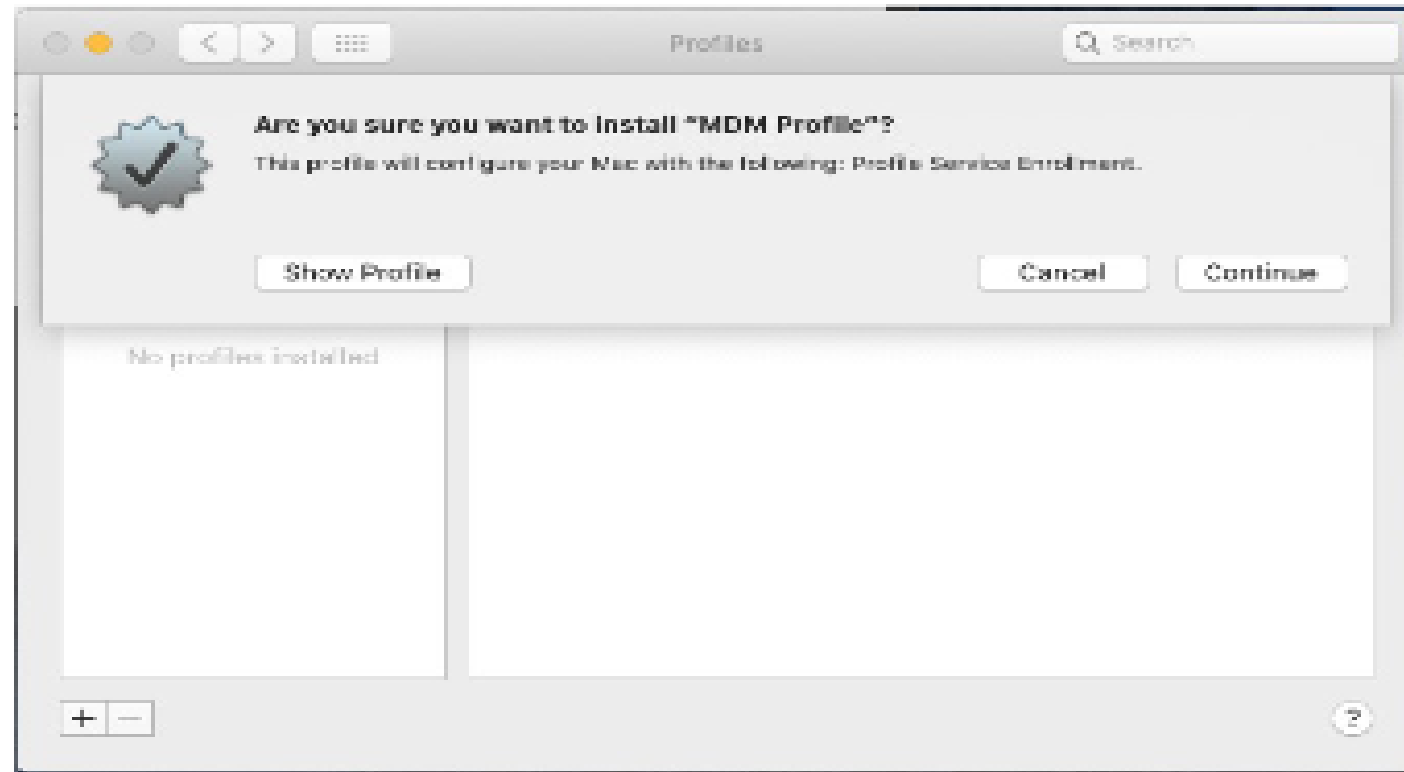4. A screen will ask to install MDM profile. Click Continue.

JAMF User-Initiated Enrollment Installation

5. Another screen will ask to download. Click Allow.
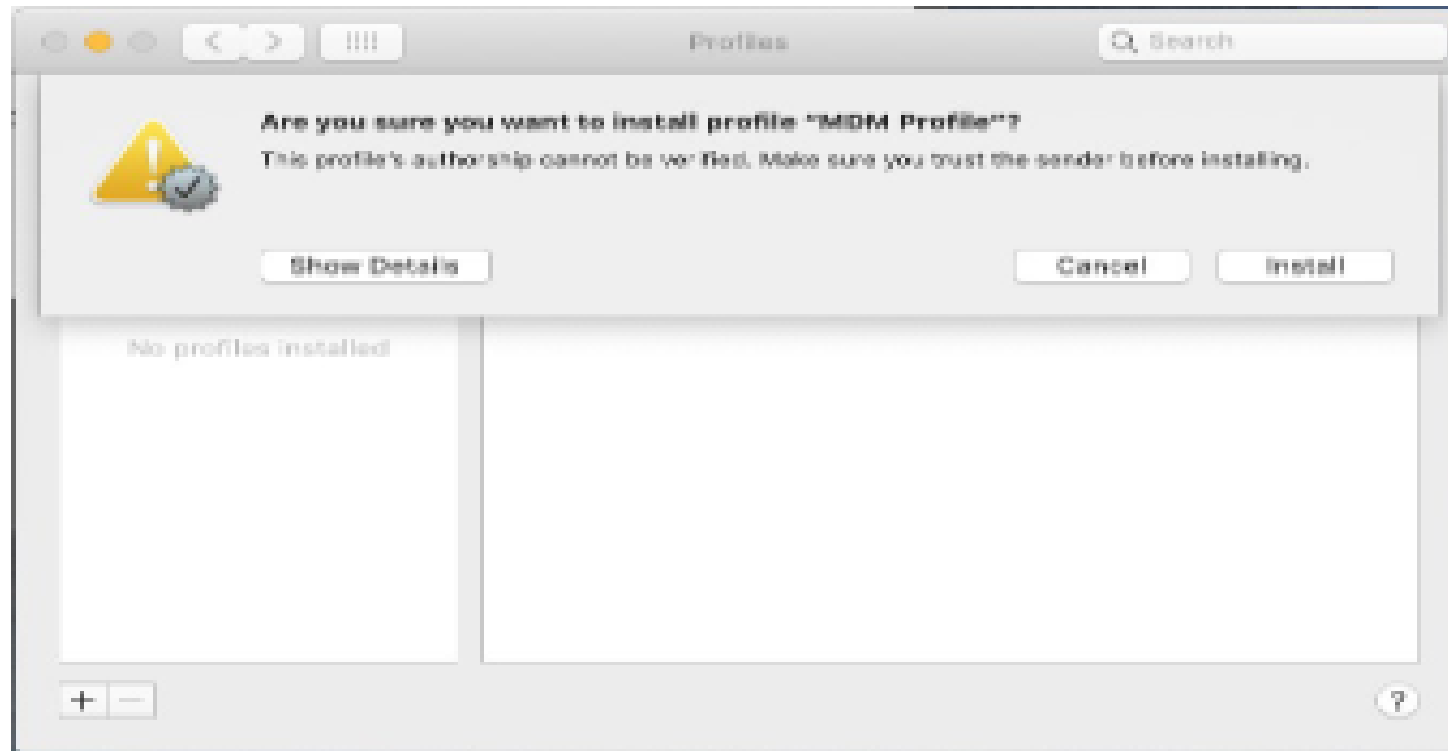
JAMF User-Initiated Enrollment Installation

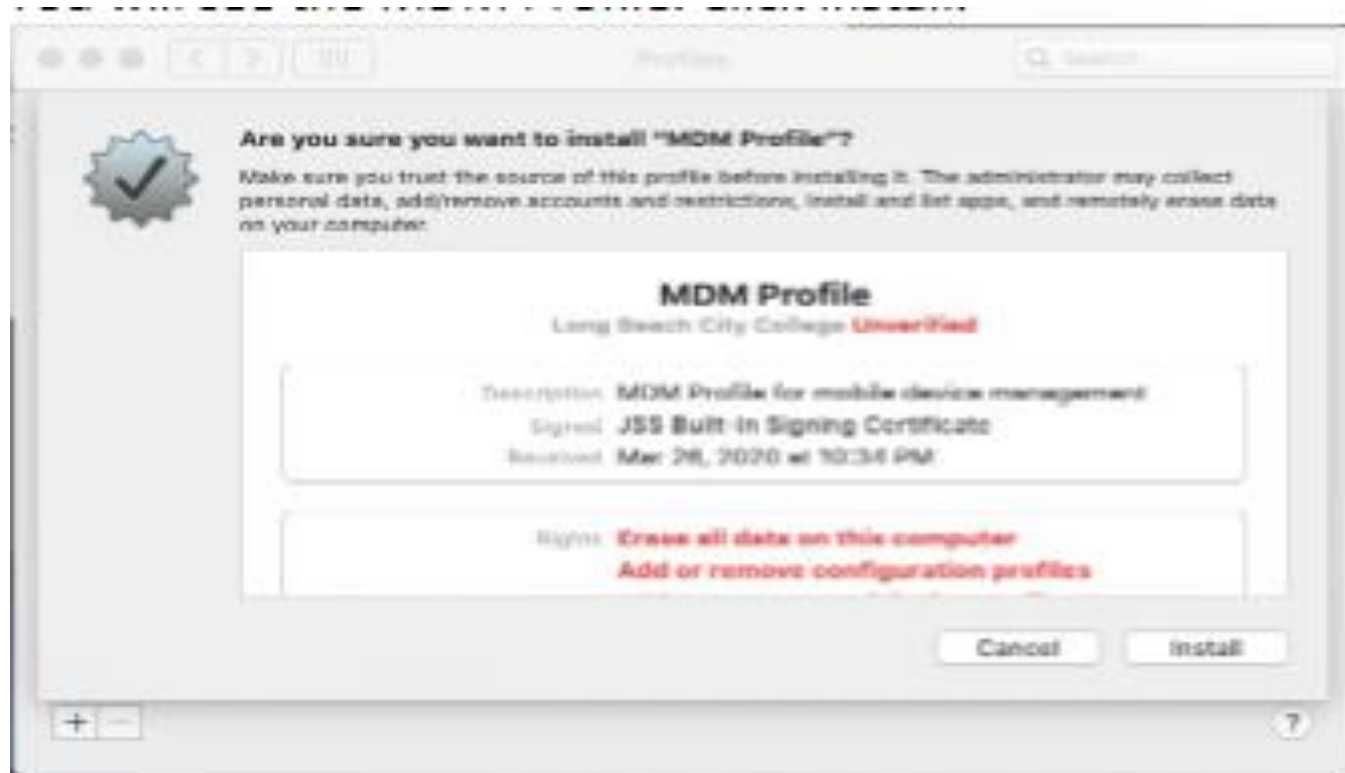6. A new screen will appear asking you to install the Profile. Click Continue.

JAMF User-Initiated Enrollment Installation

7. It will ask you one more time to confirm. Click Install.

JAMF User-Initiated Enrollment Installation

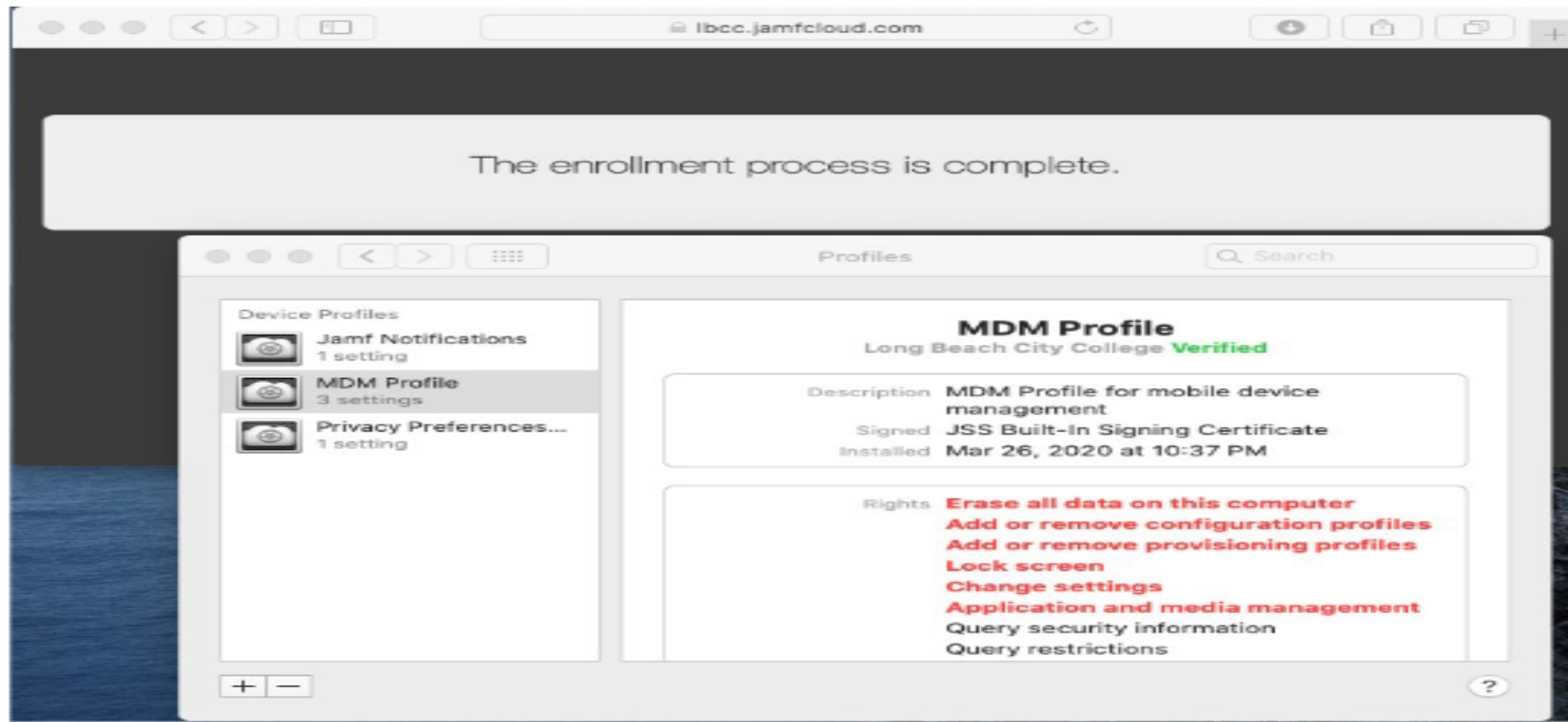8. You will see the MDM Profile. Click Install.

JAMF User-Initiated Enrollment Installation

9.   It will need the admin password to install. Login with IITS.
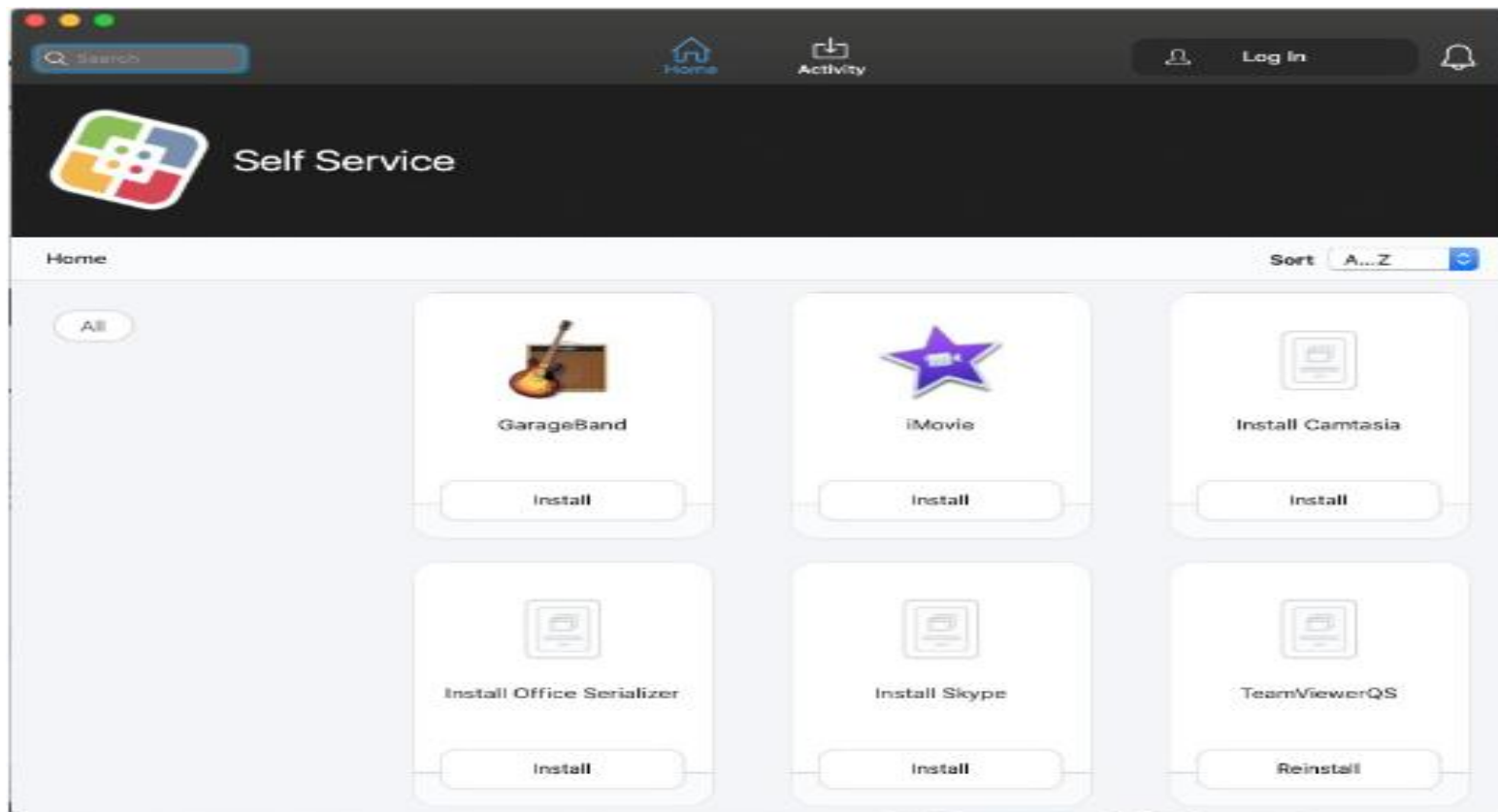
JAMF User-Initiated Enrollment Installation

10. Once complete, you will also see the browser confirming the installation.

JAMF User-Initiated Enrollment Installation

After waiting, the Self Service will install and will display.

JAMF User-Initiated Enrollment Installation

If you would like help with the process, or have any other LBCC Technology questions, feel free to contact the IITS Faculty & Staff Help Desk!

- **Phone:** (562) 938-4357

- **Email:** helpdesk@lbcc.edu

- **In-Person:** Check out our schedule online at www.lbcc.edu/iits