

Online Learning & Educational Technology
User Support & Information Security
Application Development & Support
Multimedia Equipment Services
Web & Mobil Services
Network Services

Microsoft Accessing Remote Desktop

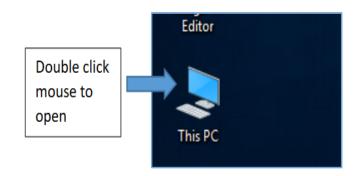
FOR LONG BEACH CITY COLLEGE FACULTY & STAFF





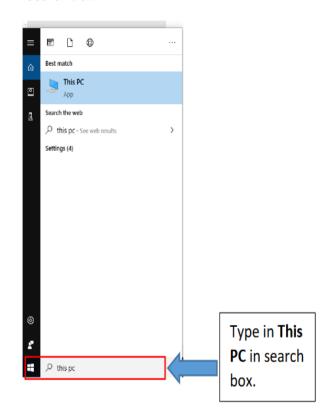
Step 1: Get the desktop computer name

- To access your computer name click on This PC Icon
- This can be on your desktop or you can type This PC in search box



Desktop:

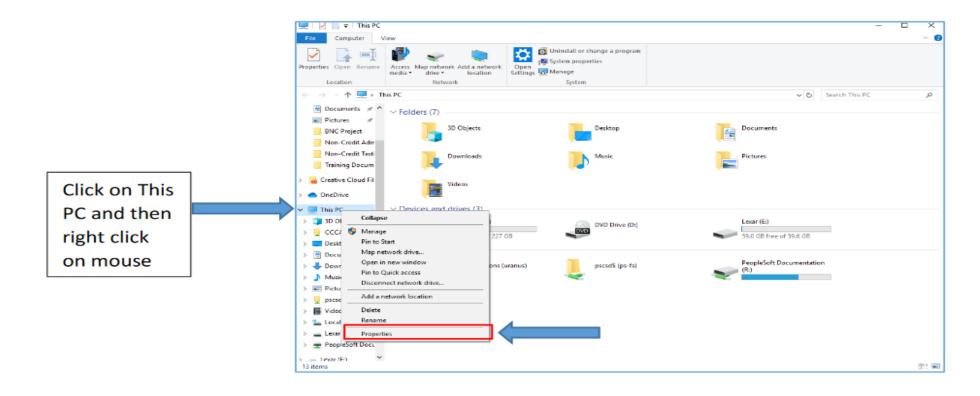
OR



Search Box:

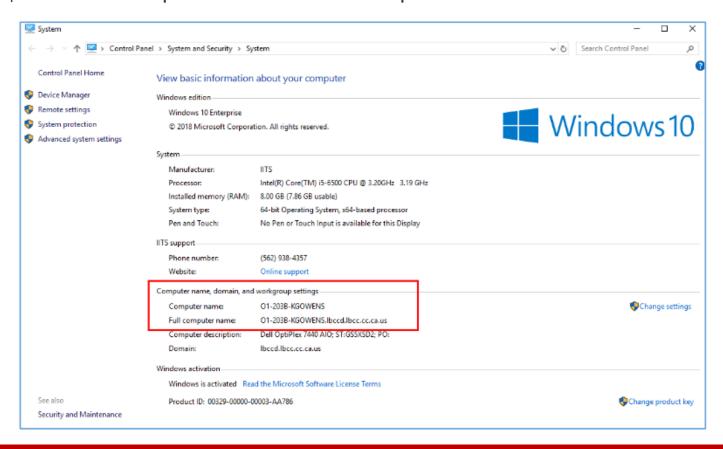


Select This PC, then Right click mouse, and select Properties





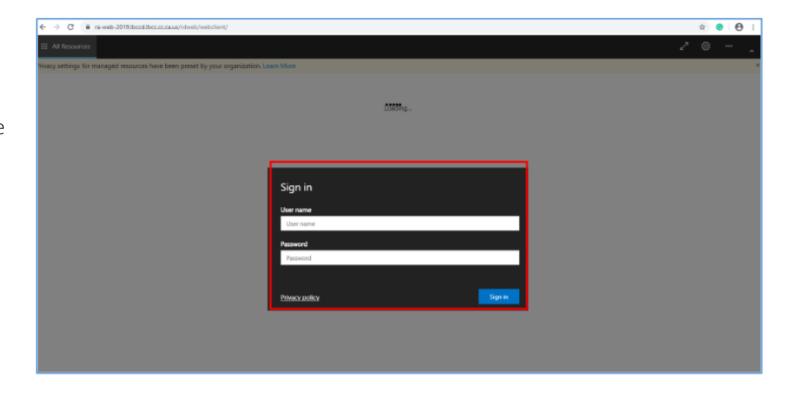
Write down computer both Computer name and Full computer name





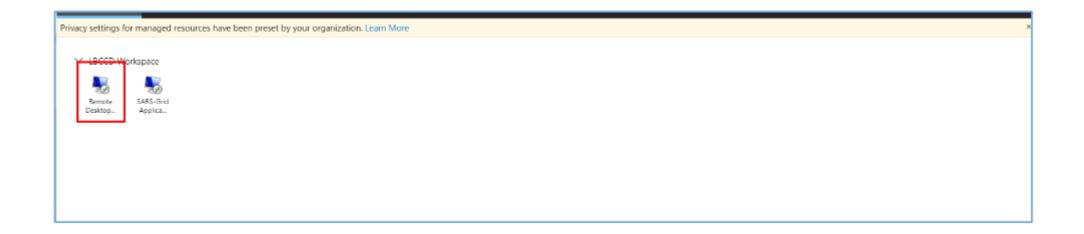
Step 2: Go to website rapps.lbcc.edu

- •User name= Employee ID
- Password= Password you use to sign into your desktop
- Press Sign In





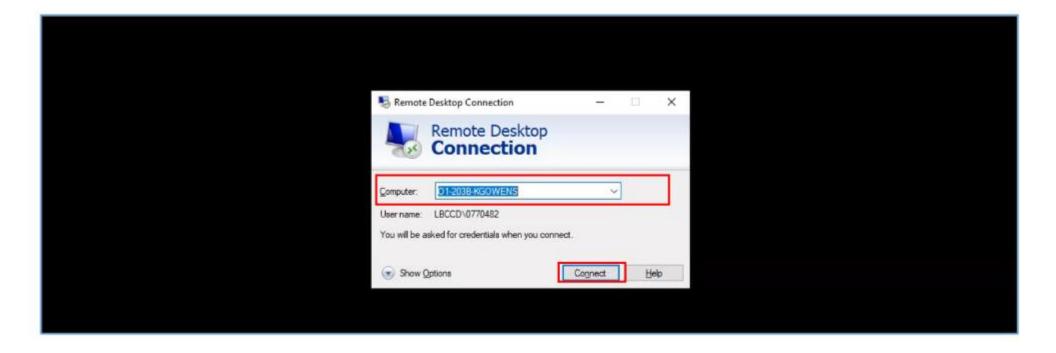
Step 3: Click Remote Desktop





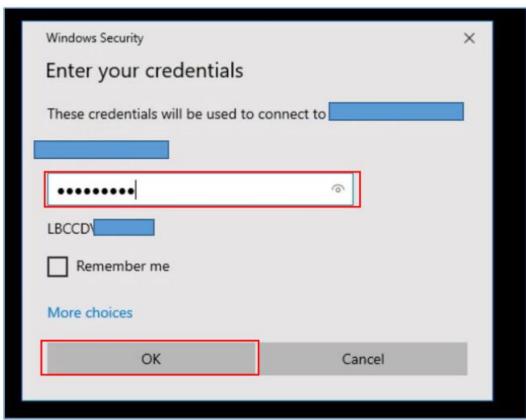
Step 4: Type in Computer name and press Connect

• If computer name doesn't work, try Full computer name



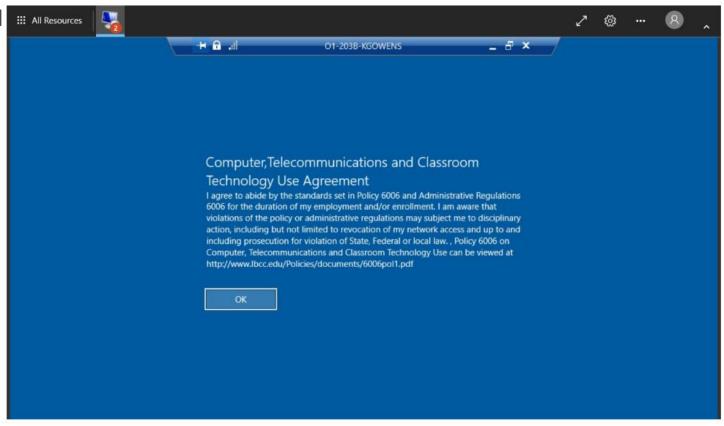


Step 5: Type in your Passw





If you successful ## All Resources desktop.



o see your work



If you would like help with the process, or have any other LBCC Technology questions, feel free to contact the IITS Faculty & Staff Help Desk!

• Phone: (562) 938-4357

• Email: helpdesk@lbcc.edu

• In-Person: Check out our schedule online at www.lbcc.edu/iits