INSTRUCTIONAL & INFORMATION IITS TECHNOLOGY SERVICES

Online Learning & Educational Technology
User Support & Information Security
Application Development & Support
Multimedia Equipment Services
Web & Mobil Services
Network Services

Setting up Remote Desktop Connection
Accessing LBCC computer remotely

FOR LONG BEACH CITY COLLEGE **FACULTY & STAFF**

LONG BEACH CITY COLLEGE

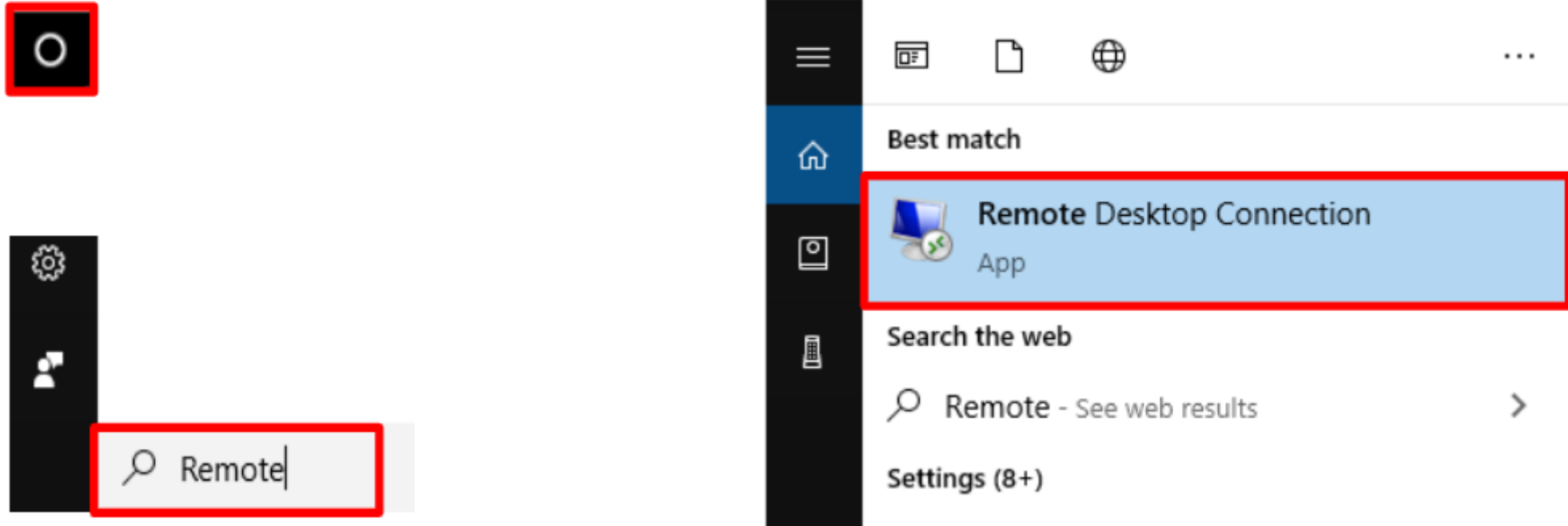# Setting up Remote Desktop Connection

From this tutorial, you will learn:

1.   How to setup a LBCC Remote Desktop Connection (RDP).

2.   How to connect to LBCC Remote Desktop Connection, once setup.

Important

Please confirm that you have access to a VPN profile, as this is not typically provided to standard users. If you have any questions, please contact the IITS Faculty and Staff Help Desk at x4357 or helpdesk@lbcc.edu
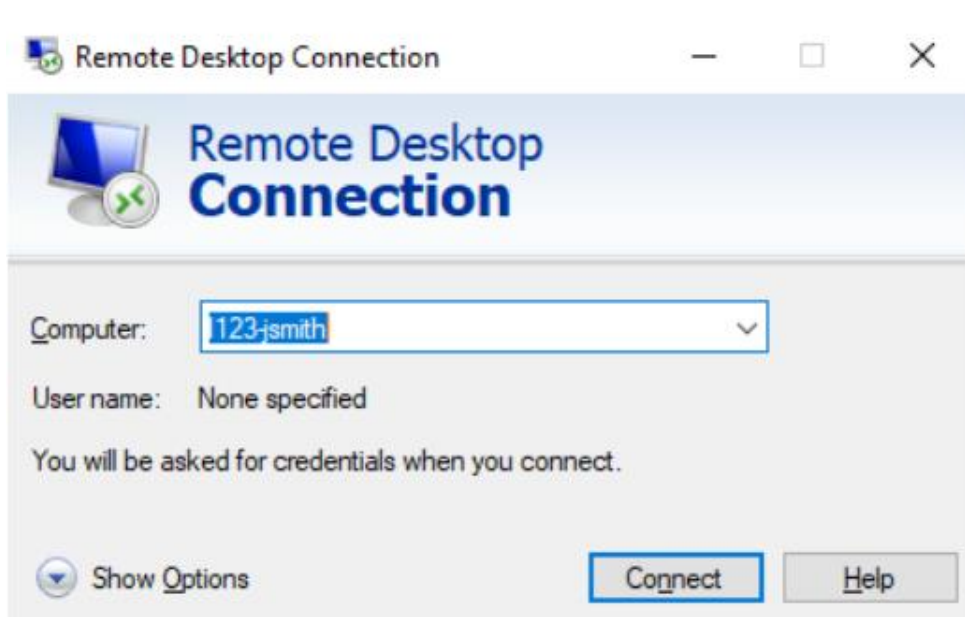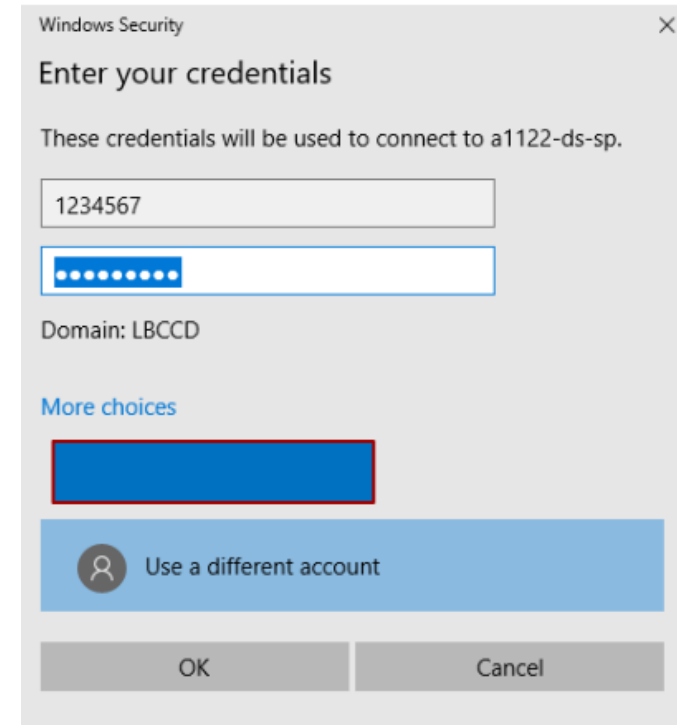
Setting up Remote Desktop Connection

Click on 'search' icon and type in 'Remote

Click on 'Remote Desktop Connection' tab that appears

Setting up Remote Desktop Connection

Under Computer, input your full office computer name (for example, l123-jsmith) and click 'Connect'.

Input your 7 digit employee ID number in the username field and your LBCC password in the password field and click 'OK.

Setting up Remote Desktop Connection

You should now be able to connect to your LBCC computer remotely.

Setting up Remote Desktop Connection

If you would like help with the process, or have any other LBCC Technology questions, feel free to contact the IITS Faculty & Staff Help Desk!

- **Phone:** (562) 938-4357

- **Email:** helpdesk@lbcc.edu

- **In-Person:** Check out our schedule online at www.lbcc.edu/iits