

# How to Reset your Viking Password

## Student Tutorial

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PRESENTED BY  
THE STUDENT TECHNOLOGY HELP DESK (STHD)

[WWW.LBCC.EDU/STHD](http://WWW.LBCC.EDU/STHD)



Student Technology Help Desk (STHD)



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# Objectives

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From this tutorial, you will learn:

How to Reset Your Viking Student System Password

**Something to keep in mind:**

If you just applied to Long Beach City College (welcome!), or if you are reapplying after a break (welcome back!) you will need to wait at least 24 hours to access your account.

For questions regarding your application, you may reach out to our Admissions Office:

Phone: (562) 938-4485

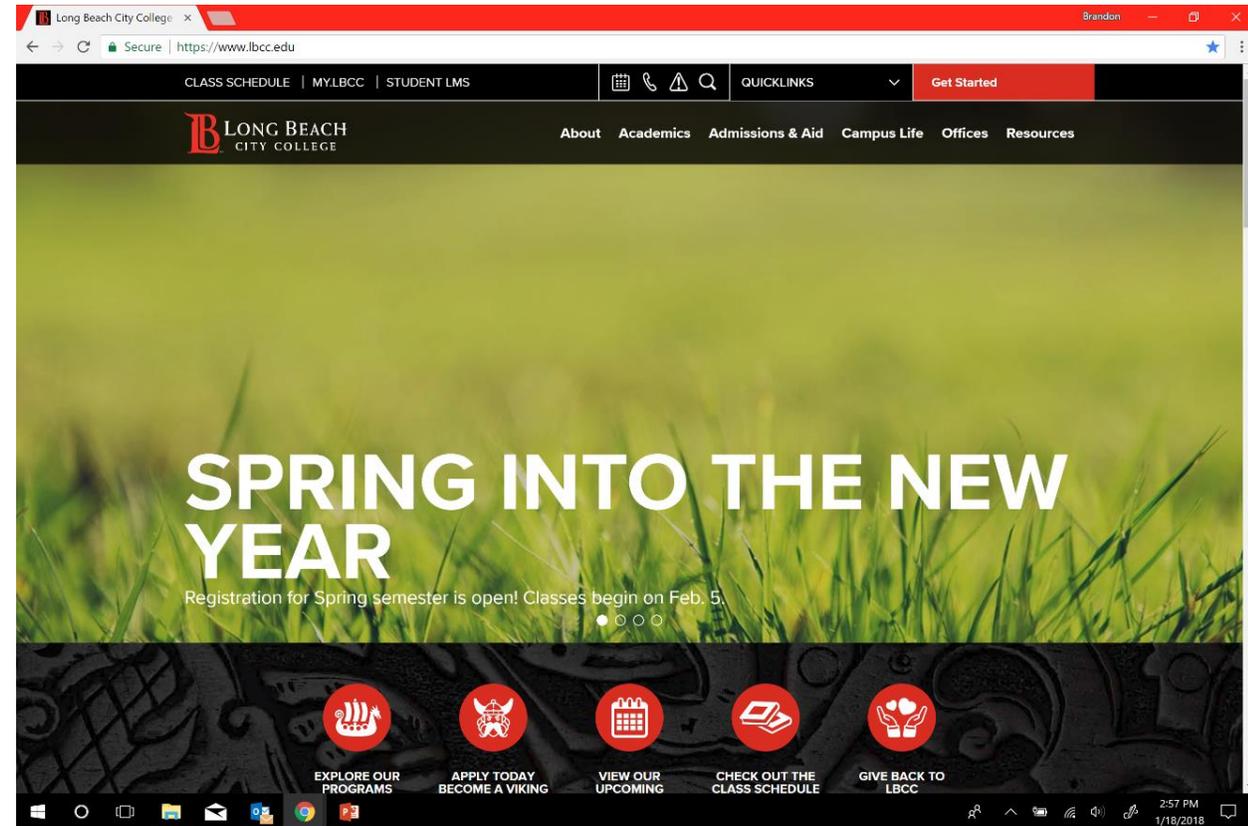
Locations: PCC – GG 102 • LAC – A 1075

# Reset Viking Password - Step 1



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Open a web browser of your choice and navigate to <https://www.lbcc.edu/> or click the link provided.



QUESTIONS? • CONTACT THE STUDENT TECHNOLOGY HELP DESK (STHD) • (562) 938 - 4250 • [STHD@LBCC.EDU](mailto:STHD@LBCC.EDU)



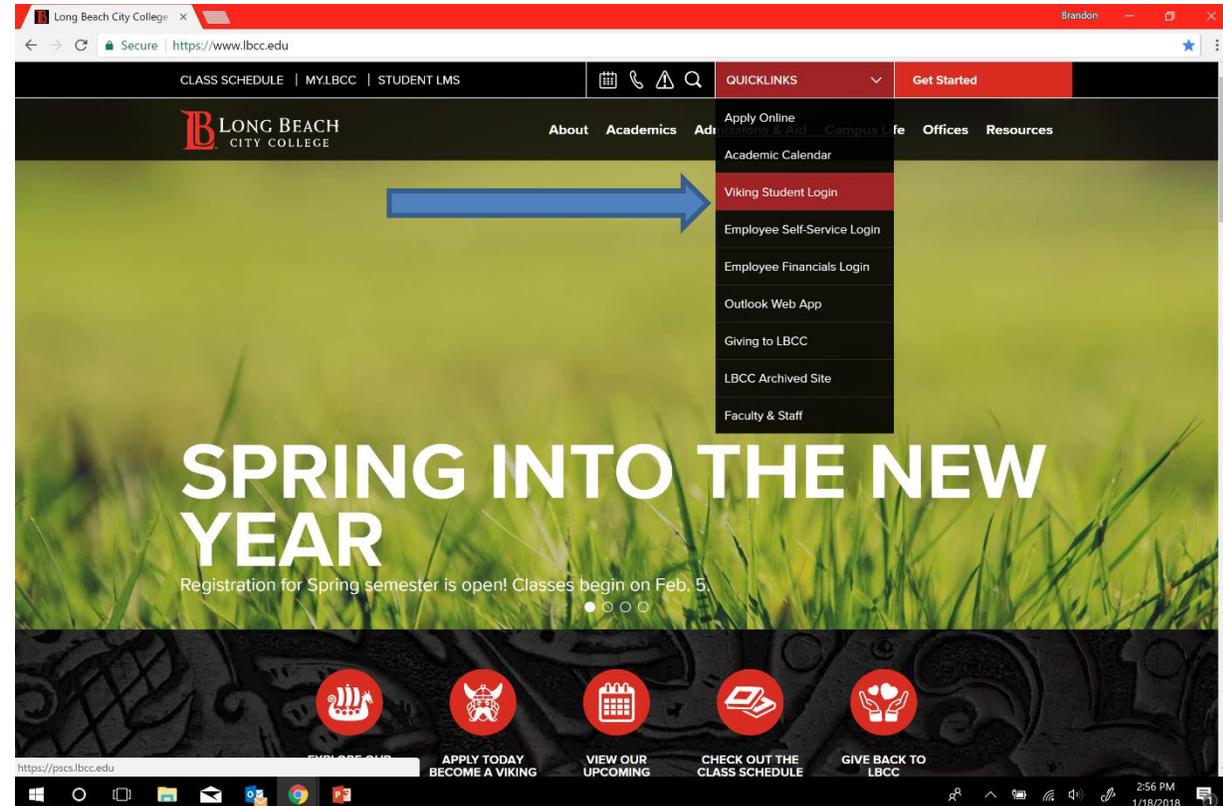
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# Reset Viking Password - Step 2

Click on the QUICKLINKS menu near the top right of window.

Once clicked a drop down menu will appear.

Select Viking Student Login.

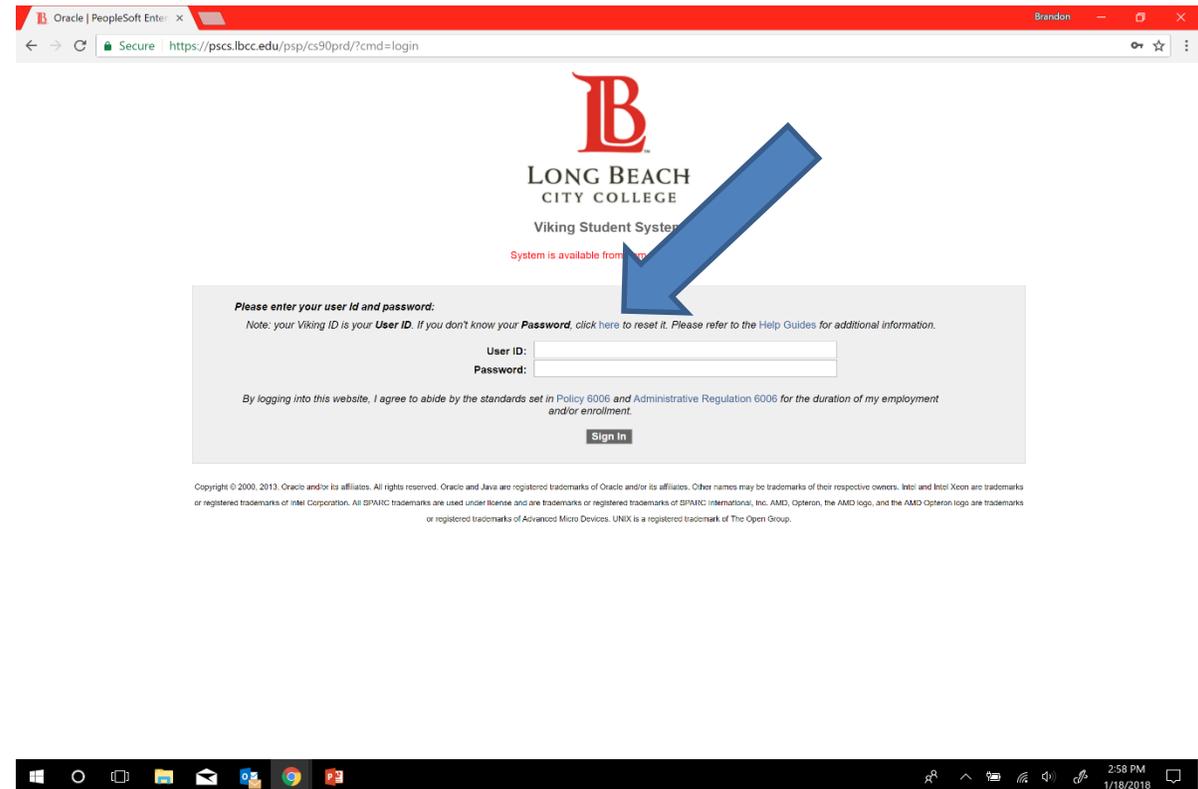




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# Reset Viking Password - Step 3

Once you have been redirected to this page, look at the top of the gray box and click the blue ["here"](#) to reset your password.





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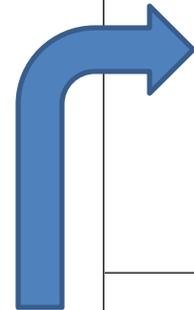
# Reset Viking Password-Step 4

## Update Your Password

Network Services

The new login process described below started Monday, June 16, 2014.

At this window under LBCC Students you will select the [“CLICK HERE TO UPDATE PASSWORD”](#) link.



LBCC Students	LBCC Faculty and Staff
<p data-bbox="1009 739 1472 768"><u><a href="#">CLICK HERE TO UPDATE PASSWORD</a></u></p> <p data-bbox="1065 801 1416 891">Your Viking ID is your seven digit student ID number. (The "W" is no longer used.)</p> <p data-bbox="1039 918 1442 946"><u><a href="#">INSTRUCTIONS FOR STUDENTS</a></u></p>	<p data-bbox="1696 739 2160 768"><u><a href="#">CLICK HERE TO UPDATE PASSWORD</a></u></p> <p data-bbox="1612 793 2244 853">Use your Network ID (first initial, last name). Faculty no longer use the "X" account.</p> <p data-bbox="1753 879 2104 939"><u><a href="#">INSTRUCTIONS FOR LBCC FACULTY AND STAFF</a></u></p>

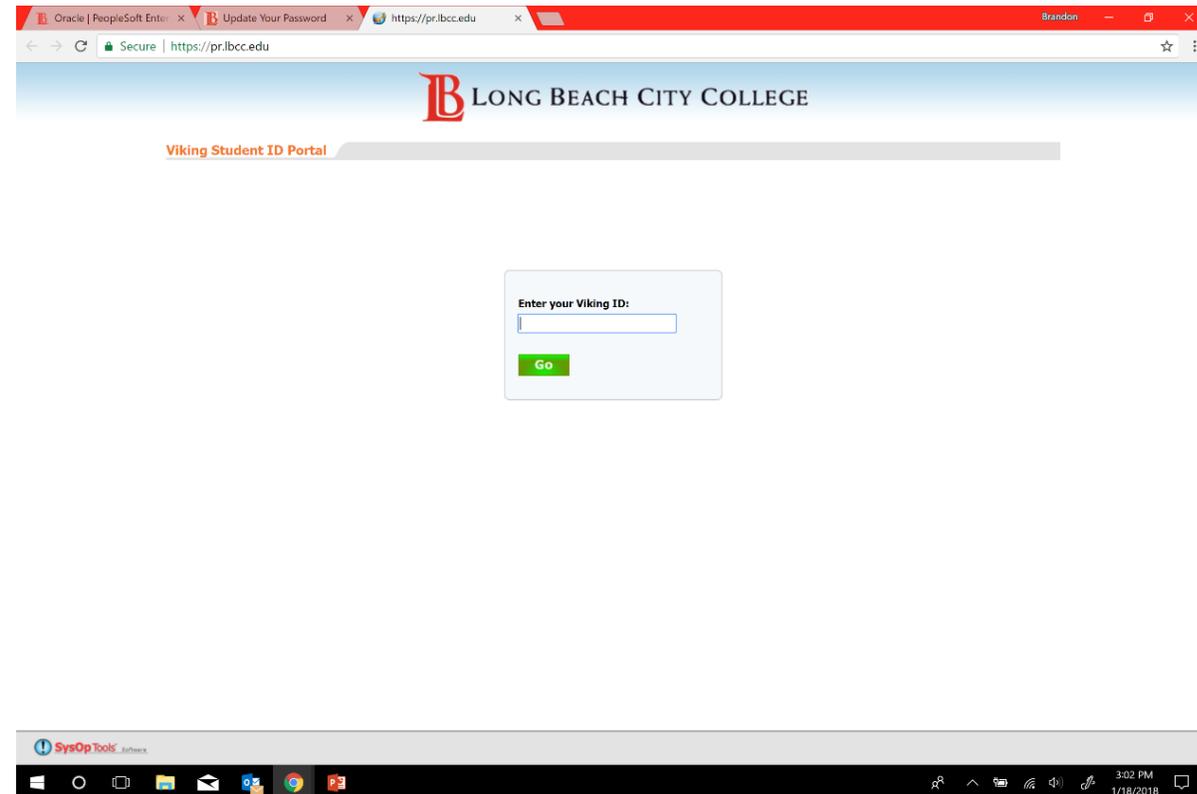


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# Reset Viking Password - Step 5

Type in your Viking student ID # and press the green go button.

**Note:** Do not copy and paste your Viking ID in this field – it may not work.





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# Reset Viking Password - Step 6

If you applied prior to July 28, 2016, enter the last 4 digits of your SSN. If you applied after July 28, 2016 use your CCCID.

If you do not know your CCCID please refer to our webpage via this link <https://www.lbcc.edu/sthd> and refer to our Student Guide "CCCID Account Recover Instructions".

Next, enter your birthdate in the MMDDYY format and press continue.

Oracle | PeopleSoft Ente... x Update Your Password x https://pr.lbcc.edu/Logon... x Brandon

Secure | https://pr.lbcc.edu/LogonQuestions.aspx

**LB** LONG BEACH CITY COLLEGE

Viking Student ID Portal

**Identity Verification**

Please answer the following security questions. You must answer all displayed questions correctly to access the Self Service system.

If you applied prior to July 28, 2016, enter the last 4 digits of your SSN.

If you applied after July 28, 2016, enter your CCCID. Your CCCID was sent in an email from support@openccc.net, or it can be recovered at the OpenCCC Account Recovery website.

Enter your birthdate in MMDDYYYY format.

Please click the "Continue" button when you have correctly answered all questions **Continue** **Cancel**

SysOp Tools - Authn

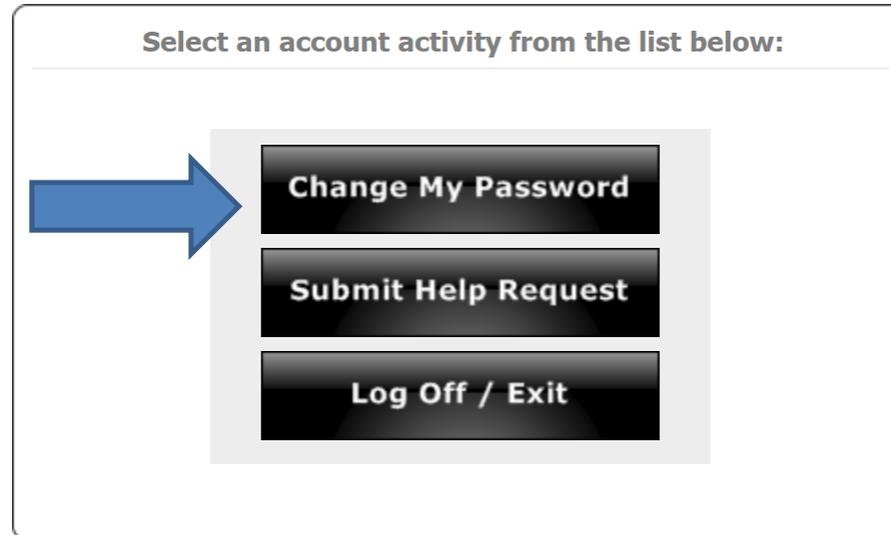
3:03 PM 1/18/2018



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# Reset Viking Password - Step 7

Select "Change My Password"





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# Reset Viking Password - Step 8

Click the blue link at the bottom of the gray box [“Can’t Remember Password”](#).

Enter your current Viking ID password to continue:

[Go](#) [Cancel](#)

[Can't Remember Password?](#)





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# Reset Viking Password - Step 9

Now it is time to create your new password!

Your new password **must be**:

- **At least 7 characters &**
- **Contain at least 1 capital letter &**
- **Have one number or non-letter character.**

Re-enter your new password in the box to the right and press the green go button.

If done correctly a green check mark will appear saying success.

If done incorrectly there will be an error stating your password does not meet the requirements.

Choosing a new domain password: Your password must be at least 7 characters long and contain at least 1 capital letter and one number or non-letter character. Also, your password cannot contain any part of your user name. Example passwords which meet this criteria are "P@ssw0rd", "H3llo2u", "Myd0gSp0t", or "!!W33kend". Make it fun, think of something memorable and personable.

Enter new Viking ID password	Re-enter new Viking ID password
<input type="text"/>	<input type="text"/>
	<input type="button" value="Go"/> <input type="button" value="Cancel"/>



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# Reset Viking Password - Step 10

Now make your way back to the [Viking Student System login page](#) and enter your student Viking ID and **new** Viking password.

If you are still unable to log in, please reach out to us at the Student Technology Help Desk (STHD):

Phone: (562) 938-4250

Email: [sthd@lbcc.edu](mailto:sthd@lbcc.edu)

In-person: find our schedule @ [www.lbcc.edu/sthd](http://www.lbcc.edu/sthd)

Oracle | PeopleSoft Enter x Brandon

Secure | <https://pscs.lbcc.edu/psp/cs90prd/?cmd=login>

**LB**  
LONG BEACH  
CITY COLLEGE  
Viking Student System  
System is available from 6am to 2am daily.

**Please enter your user id and password:**  
*Note: your Viking ID is your User ID. If you don't know your Password, click here to reset it. Please refer to the Help Guides for additional information.*

User ID:   
Password:

*By logging into this website, I agree to abide by the standards set in Policy 6006 and Administrative Regulation 6006 for the duration of my employment and/or enrollment.*

**Sign In**

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